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**Governor Rick Scott’s Commission on Healthcare and Hospital Funding
Continues “Spotlight Transparency Tour” in Jacksonville**
- Discusses hospital salaries and key performance metrics -

Jacksonville, FL – Today, the Commission on Healthcare and Hospital Funding met in Jacksonville for the second stop on its *Spotlight Transparency Tour* across Florida. As part of the three-stop tour, the Commission is visiting different regions to hear from local hospital executives and industry experts on efforts to provide greater transparency for Florida’s taxpayers at publically-financed hospitals.

Staff from the Agency for Health Care Administration opened the meeting with a presentation on executive compensation and staffing levels at hospitals around the state. (Compensation Data: <http://ahca.media/1R4zqCL>) Members discussed their observations about the allocation of taxpayer dollars and utilization of human resources by Florida hospitals

The Commission was also joined by Mr. Russell E. Armistead, Jr., CEO of UF Health Jacksonville and Mr. Donnie Romine, Interim President and CEO of St. Vincent’s HealthCare. The two hospital executives discussed current operations and how they measure quality and improve patient outcomes at their facility.

The following represents key patient metrics for the two hospitals:

Quality Metric	UF Health	St. Vincent’s
Potentially Preventable Readmission Rate (PPR) – This case mix-adjusted rate measures the percentage of readmissions that are potentially preventable depending on the quality of care.	6.76%	6.49%
Serious Complications Rate – This measures the frequency of Medicare patients who are admitted with one medical problem and develop a serious injury or infection during the course of their treatment. An index of one (1) is considered average.	1.23	0.54
Hospital Consumer of Healthcare Providers and Systems (CAHPS) Five Star Patient Satisfaction Survey – Patients are asked to rate their experience on a scale of one to five stars, with five being the best patient experience possible.	2 stars	3 stars



Emergency Room Wait Time – This measures the average time it takes to see a qualified medical professional and receive a diagnostic evaluation.

58mins

53mins

The following metrics were also addressed as options for increasing transparency:

- **Patient Cost per Procedure** – This figure outlines the actual payments made between insurers and hospitals.
- **Physician/Nursing Quality** – This metric can be measured using patient satisfaction surveys, adverse incident reports, or other indicators of quality.

A panel discussion focused on these hospital quality measures included contributions from Dr. Joseph J. Tepas, Pediatric Surgeon at UF Health Jacksonville, and Dr. Jannifer D. Harper, Vice President and Chief Medical Officer for Florida Blue.

Carlos Beruff, President of Medallion Homes and Chair of the Commission, said: “Providing greater transparency on how taxpayer dollars are used to achieve positive health outcomes for Floridians is at the heart of the Commission’s work. A deep dive into compensation and staffing levels is necessary to better track the flow of taxpayer dollars through the healthcare system. Today’s analysis of that data is an important part of shining a light on hospital finances and ensuring value to the taxpayer and the patient.”

“I would like to thank all of the presenters from today’s meeting for sharing important perspectives about quality measurement to drive improvement in healthcare outcomes and efficiency,” said Florida State Surgeon General and Co-Executive Director of the Commission Dr. John Armstrong. “With the continued support of healthcare leaders across the state, the Commission is poised to identify ways to enhance healthcare value and transparency for patients and families in Florida.”

This is the Commission’s second stop on their Spotlight Transparency Tour, which began in Tampa last month and ends on Thursday, July 23, in Miami. For more information about the Commission, please visit www.healthandhospitalcommission.com.

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The Commission on Healthcare and Hospital Funding was formed by Governor Rick Scott to investigate the role of taxpayer funding for hospitals, insurers, and healthcare providers in Florida. The Commission is comprised of nine members and two Co-Executive Directors. For more information about the Commission and its activities, please visit <http://www.healthandhospitalcommission.com>.