**Morton Plant Hospital**

### History & Mission

**FOUNDED:** 1916 by Morton F. Plant as the first hospital in North Pinellas County

**MISSION:** Morton Plant Hospital will improve the health of all we serve through community-owned health care services that set the standard for high-quality, compassionate care
## Morton Plant Hospital

### Quick Facts

- Beds: 687
- Discharges: 24,194
- Births: 2,249
- ER Visits: 80,208
- Outpatient Surgeries: 10,301
- Neurosciences Institute
- Orthopedics Program
- Morgan Heart Hospital
- Women’s & Children’s Services
Morton Plant Hospital

Community-Focused

- Locally-governed with 2,200 full-time employees
- $132 million in annual wages
- $32.7 million in subsidized services to 46,000 patients
- Turley Family Medicine Community Health Center
- Designated teaching hospital
- $200 million campus master plan
- Partnerships with Pinellas County Health Plan and Bay Pines VA Healthcare
Morton Plant Hospital

Community-Led

- Board of Trustees
  - 25 members from Pinellas, Pasco communities
- Community Health Board Committee
- Board Quality Committee
- Board Resolution
  - “The Board commits to immediately put patient care, quality and safety first and foremost with respect to its oversight, responsibility, accountability and leadership directives of the health system … The Board commits to ask itself in all matters of governance oversight how any and all proposals will advance MPM’s cause toward improved patient care, quality & safety.”
Quality Culture: Structure

- MPM Board
- Board Quality Committee
- Medical Executive Committee
- Medical Staff Quality
- Senior Administrative Leadership
- Quality Leadership Task Force
- Quality Data
Quality Culture: Model
Quality Culture

**First Focus**
- Multi-disciplinary team (leadership and staff) meets first thing every Monday morning to focus on safety

**Clinical Decision-Making**
- Structural Heart – Valve Clinic
- Cancer Care – Tumor Boards
- Neurosciences – Case Review Conf.

**Technology**
- eCare
  - 24/7 remote monitoring of ICU patients
  - $10 million investment
  - Real-time data feeds from bedside
Executive Compensation

• Subject to IRS not-for-profit standards

• Managed by Board Committee

• Independent 3rd Party Provides Compensation Ranges

• 65% of incentive compensation based on Quality and Patient Experience
Transparency

- “Quality Report Card” posted on Internet
  - Process of Care for AMI, Heart Failure, Pneumonia, Surgical Patients, Stroke, Blood Clots, Outpatient Surgery, Emergency Department, Perinatal Care and Preventive Care
  - Outcomes of Care for 30-Day Mortality, 30-Day Readmissions, Infections, and Surgical Complications
  - Medicare Spending per Beneficiary
  - Patient Experience (HCAHPS)

<table>
<thead>
<tr>
<th></th>
<th>MORTON PLANT HOSPITAL</th>
<th>FLORIDA AVERAGE</th>
<th>NATIONAL AVERAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient survey summary star rating. More stars are better. Learn More</td>
<td>★★☆☆☆ ★</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patients who reported that their nurses &quot;Always&quot; communicated well</td>
<td>80%</td>
<td>76%</td>
<td>79%</td>
</tr>
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Transparency

Patient and Family Advisory Council (PFAC)

• Comprised of individuals who have recent or repeated experience as a patient or family member

• Provides insight into patient’s perspective of the hospital’s strengths and improvement areas

• Current initiatives include:
  – Education on the role of a Hospitalist
  – Family at the bedside when physician rounds

Partner Ship
Efficient Operating Model

Hospital of Choice
- Preferred by consumers and physicians in Pinellas County

High Volume
- Operating at full capacity, which lowers cost

Health System
- Member of BayCare, which includes 13 hospitals, 300 access points. Shared functions reduce cost
Clinical Efficiency – Service Line

• Collaborative, team-based approach

• Orthopedics – Total Joint Arthroplasty Care Redesign
  – Patient education – mandatory joint education class
  – Equipment delivered to home prior to surgery
  – Multimodal pain management
  – Patient up and walking the day of surgery
  – Multidisciplinary rounds
  – Discharge education class for family/caregiver

• Redesign piloted in 2014 with MPH Orthopedic surgeons
  – Length of stay reduced by between 0.54 – 1.33 days
  – Percent of patients discharged on Day One increased from an average of 1.5% to an average of 20%
Clinical Efficiency - Technology

DaVinci – General Surgery, GYN, Colon
Mazor – Neurosurgery, Spine Surgery
Mako – Orthopedics Surgery

Robotics

Cardiovascular Technology

TAVR – Transcatheter Aortic Valve Replacement
- One year survival rate of 79% compared to 49% with traditional medical therapy
- Highest volume TAVR program in Fla.

Mitral Valve - MPH among first in the state to use new MitraClip device
## Support For Low-Income Patients

<table>
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<tr>
<th>Infrastructure</th>
<th>Guiding Principles</th>
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<tr>
<td>• Unique resource</td>
<td>• Increasing access to community-based healthcare for at-risk patients</td>
</tr>
<tr>
<td>• 11 employees providing advocacy, education, support and access to community partnerships</td>
<td>• Serving community residents with compassion and dignity regardless of ability to pay</td>
</tr>
<tr>
<td>• Charity policy covers 250% of federal poverty level. More generous than Florida’s standard of 200%</td>
<td>• Financial concerns should not deter anyone from seeking and receiving medical care</td>
</tr>
</tbody>
</table>
Financial Assistance

- Accessing assistance for health care through community, state, and federal programs, including the Health Insurance Exchange
- Advocacy, education and support emphasized in patient-focused, social work approach
- Patient outreach in conjunction with strong community partnerships

18,150 Patients Screened

$26 Million Qualified for Charity Care
LIP Funding

Fills the Medicaid Gap

<table>
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<tr>
<th>Medicaid Rate Build-up</th>
<th>Percentage of Cost</th>
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<tbody>
<tr>
<td>Base Medicaid Rates</td>
<td>55%</td>
</tr>
<tr>
<td>LIP Funded Exemptions</td>
<td>20%</td>
</tr>
<tr>
<td>LIP Funded Buy-Backs</td>
<td>15%</td>
</tr>
<tr>
<td>Total Medicaid with LIP</td>
<td>90%</td>
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Florida’s base Medicaid rates cover only 55% of patient costs. LIP funding increases the funding % to about 90%, which is comparable to Medicare program funding.
LIP Funding

Allows Morton Plant Hospital To:

• Invest in the Turley Residency Programs treating unfunded and Medicaid patients

• Treat Pinellas County health plan patients at a cost of $4.8 million annually

• Provide support for:
  – Behavioral Health programs
  – Clearwater Free Clinic
  – Homeless Emergency Project
  – Juvenile Welfare Board
  – Other community organizations through direct contributions and/or free services
Questions?