



# Hospital Review



## Hospital Profile

**Hospital Name:** Viera Hospital **License Number:** 4504  
**Address:** 8745 N. Wickham Road Melbourne, FL 32940  
**Ownership Type:**  Proprietary  Not-for-Profit  Local Government Owned  
**Prepared by:** Joseph G. Felkner, Chief Financial Officer, Health First, Inc. , pursuant to Executive Order 15-99

**Hospital Website:** AHCA Florida HealthFinder.gov  
**Charge Master Website:** Does Not Exist  
**Initial Licensure Date:** AHCA  
**Number of Hospital Facilities:** 1

<b>Total Licensed Beds:</b>				
<i>Acute Care</i>	<u>AHCA licensure list</u>	<i>Child Substance Abuse</i>	<u>AHCA licensure list</u>	
<i>Adult Psychiatric</i>	<u>AHCA licensure list</u>	<i>Comprehensive Medical Rehabilitation</i>	<u>AHCA licensure list</u>	
<i>Adult Substance Abuse</i>	<u>AHCA licensure list</u>	<i>Neonatal Intensive Care - Level II</i>	<u>AHCA licensure list</u>	
<i>Child Psychiatric</i>	<u>AHCA licensure list</u>	<i>Neonatal Intensive Care - Level III</i>	<u>AHCA licensure list</u>	

**\*\*Viera Hospital is a wholly owned subsidiary of Health First Inc., an Integrated Delivery Network (IDN).**

The margin presented is the Net Operating Income for the IDN which is a far more accurate representation of financial performance than any of our individual hospital margins in isolation.

**Note - Viera Hospital opened in April 2011**

	2006	2007	2008	2009	2010	2011	2012	2013
<b>Financial Data:</b>								
Total Margin **						\$25.1M	\$24.4M	\$24.1M
Total Margin Percent **						2.7%	2.4%	2.3%
Total Deductions from Gross Revenue								
<i>Total Deductions for Bad Debt</i>	AHCA FHURS C-3a line 1 column 6							
<i>Total Deductions for Charity Care</i>	AHCA FHURS C-3a line 3 and 4 column 6							
<i>Total Deductions for Medicare</i>	AHCA FHURS C-3a line 5 column 6 and line 10, column 6 (Medicare Advantage)							
<i>Total Deductions for Medicaid</i>	AHCA FHURS C-3a line 6 column 6 and line 11, column 6 (Medicaid HMO)							
<i>Total Deductions for Commercial Insurance</i>	AHCA FHURS C-3a line 12, 13 & 14 column 6							
Local Tax Revenue	AHCA FHURS C-4 line 32							
Taxes	AHCA FHURS C-6 line 34, line 34a, C-2 line 18, X-1 line 2							
Licensing Fees	AHCA FHURS C-6 line 34							

Intergovernmental Transfers							Not Applicable			
Total Low Income Pool (LIP) Funding Received	AHCA FMMIS data									
Foundation Contributions	Need instructions to ensure uniform reporting									
Marketing/Advertising Expenses	AHCA FHURS C-6 line 21, "hospital administration" or IRS 990, Part IX line 12 (NFPs)									
Average cost per patient per day	AHCA FHURS report (Note: AHCA uses "per adjusted patient day")									
Average cost per patient per admission	AHCA FHURS report (Note: AHCA uses "per adjusted admission")									
Operating margin for next patient served	Need instructions to ensure uniform reporting									
Number of patients referred to collections							Not Available			
Number of lawsuits from patients referred to collections							0	0	0	
<b>Medicaid Managed Care Contracts:</b>										
Number of plans contracted with for inpatient and outpatient services							2	2	3	
Number of enrollees in the plans	AHCA Florida Statewide Medicaid Enrollment Report									
Number of speciality plans							0	0	0	
Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)	N/A--contract confidentiality clause									
Average volume-weighted inpatient rate for speciality plans (as % of Medicaid fee)	N/A--contract confidentiality clause									
Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)	N/A--contract confidentiality clause									
Average volume-weighted outpatient rate speciality plans (as % of Medicaid fee)	N/A--contract confidentiality clause									
<b>Employees</b>										
Number of Full Time Employees	AHCA FHURS C-6, line 41 column 4									
Total Personnel Expense	AHCA FHURS C-6, line 41 column 1 and X-1 line 12									
<i>Executive and Management Salaries</i>	AHCA FHURS C-6 line 21, column 1									
<i>Administrative Salaries/Expense</i>	AHCA FHURS C-6 line 21, column 1									
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>	AHCA FHURS C-6 line 21, column 1									
<i>Other salaries and benefits expense</i>	AHCA FHURS C-6 line 41 column 1 minus line 21 column 1									
<b>Part Time/Seasonal Employees</b>										
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>	AHCA FHURS C-6 line 21, column 1									
Highest salary							IRS Form 990			
Executive Compensation Packages (total expense)							IRS Form 990			
Number of Volunteer Hours							36,400	70,200	68,600	
	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>		
<b>Hospital Services</b>										
Total Number of In-Patient Admissions	AHCA data as required by FAC 59E-7									
<b>Ten Most Common In-Patient Conditions and Procedures</b>										
<i>Ten Leading Discharge Diagnoses and Prices</i>										
	1	AHCA data as required by FAC 59E-7								
	2	AHCA data as required by FAC 59E-7								
	3	AHCA data as required by FAC 59E-7								
	4	AHCA data as required by FAC 59E-7								

	5	AHCA data as required by FAC 59E-7								
	6	AHCA data as required by FAC 59E-7								
	7	AHCA data as required by FAC 59E-7								
	8	AHCA data as required by FAC 59E-7								
	9	AHCA data as required by FAC 59E-7								
	10	AHCA data as required by FAC 59E-7								
<i>Ten Leading Primary Procedures and Prices</i>										
	1	AHCA data as required by FAC 59E-7								
	2	AHCA data as required by FAC 59E-7								
	3	AHCA data as required by FAC 59E-7								
	4	AHCA data as required by FAC 59E-7								
	5	AHCA data as required by FAC 59E-7								
	6	AHCA data as required by FAC 59E-7								
	7	AHCA data as required by FAC 59E-7								
	8	AHCA data as required by FAC 59E-7								
	9	AHCA data as required by FAC 59E-7								
	10	AHCA data as required by FAC 59E-7								
		AHCA data	2007	2008	2009	2010	2011	2012	2013	
<b>Total Number of Out-Patient Visits</b>			AHCA data as required by FAC 59B-9							
<b>Ten Most Common Out-Patient Conditions and Procedures</b>										
<i>Ten Leading Discharge Diagnoses and Prices</i>										
	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
	5	AHCA data as required by FAC 59B-9								
	6	AHCA data as required by FAC 59B-9								
	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
<i>Ten Leading Primary (Out-Patient) Procedures and Prices</i>										
	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
	5	AHCA data as required by FAC 59B-9								
	6	AHCA data as required by FAC 59B-9								
	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
			2006	2007	2008	2009	2010	2011	2012	2013
<b>Total Number of Emergency Department Visits</b>			AHCA data as required by FAC 59B-9							
<i>Ten Leading Diagnoses on Admission and Prices</i>										

	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
	5	AHCA data as required by FAC 59B-9								
	6	AHCA data as required by FAC 59B-9								
	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
<b>Ten Leading Primary Procedures and Prices</b>										
	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
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	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
			<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Total Number of Observation Visits								452	1,539	1,294
Rate of In-Patient Readmissions		AHCA FloridaHealthFinder website								
Rate of In-Patient Complications		AHCA FloridaHealthFinder website								
Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)		AHCA FloridaHealthFinder website								
<b>Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings</b>										
Communication with Nurses	N/A HCAHPS Star Ratings only became available in April 2015									
Communication with Doctors										
Responsiveness of Hospital Staff										
Pain Management										
Communication about Medicines										
Discharge Information										
Care Transition										
Cleanliness of Hospital Environment										
Quietness of Hospital Environment										
Overall Hospital Rating										
Recommend the Hospital										
Summary Star Rating										
Casemix										