



# Hospital Review



## Hospital Profile

**Hospital Name:** The Villages Regional Hospital **License Number:** \_\_\_\_\_  
**Address:** 1451 El Camino Real, The Villages, FL. 32159  
**Ownership Type:**  Proprietary  Not-for-Profit  Local Government Owned  
**Prepared by:** \_\_\_\_\_, pursuant to Executive Order 15-99

**Hospital Website:** [www.cfhalliance.org](http://www.cfhalliance.org)  
**Charge Master Website:** [www.medassets.com](http://www.medassets.com)  
**Initial Licensure Date:** \_\_\_\_\_  
**Number of Hospital Facilities:** 1  
**Total Licensed Beds:**

Acute Care	223	Child Substance Abuse	
Adult Psychiatric		Comprehensive Medical Rehabilitation	
Adult Substance Abuse		Neonatal Intensive Care - Level II	
Child Psychiatric		Neonatal Intensive Care - Level III	

	2006	2007	2008	2009	2010	2011	2012	2013	2014
<b>Financial Data:</b>									
Total Margin							2,342,018	14,063,215	12,731,285
Total Margin Percent							1.68%	9.01%	8.42%
Total Deductions based on Medicaid Rates									
<i>Total Deductions for Bad Debt</i>							5,770,221	5,194,399	10,002,397
<i>Total Deductions for Charity Care</i>							15,582,390	18,817,231	12,056,552
<i>Total Deductions for Medicare</i>							382,066,879	423,354,840	422,382,418
<i>Total Deductions for Medicaid</i>							24,830,092	27,393,074	29,083,317
<i>Total Deductions for Commercial Insurance</i>							59,147,261	53,704,190	57,286,657
Local Tax Revenue							-	-	-
Taxes Paid							1,413,170	2,222,293	1,973,338
Licensing Fees							15,914	34,613	38,701
Intergovernmental Transfers							-	-	-
Total Low Income Pool (LIP) Funding Received							-	-	-
Foundation Contributions							216,920	246,867	165,000
Market Value of Foundation							607,555	808,981	1,266,918
Marketing/Advertising Expenses							376,143	432,568	369,400
Average cost per patient per day							2,620	2,381	2,441
Average cost per patient per admission							10,691	10,151	10,017
Operating margin for next patient served							N/A	N/A	N/A
Number of patients referred to collections							8,170	8,211	9,585
Number of lawsuits against patients							-	-	-

<b>Medicaid Managed Care Contracts:</b>									
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Number of plans contracted with for inpatient and outpatient services							2	2	3
Number of enrollees in the plans							40,348	40,338	76,510
Number of speciality plans							0	0	2
Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)							N/A	N/A	N/A
Average volume-weighted inpatient rate for speciality plans (as % of Medicaid fee)							N/A	N/A	N/A
Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)							N/A	N/A	N/A
Average volume-weighted outpatient rate speciality plans (as % of Medicaid fee)							N/A	N/A	N/A
<b>Employees</b>									
Number of Full Time Employees							1,023	929	924
Total Personnel Expense							60,542,526	66,613,840	64,409,976
<i>Executive and Management Salaries</i>							3,288,674	-	3,317,268
<i>Administrative Salaries/Expense</i>							12,569,331	10,277,394	12,404,528
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>							-	-	-
<i>Other salaries and benefits expense</i>							32,712,891	43,894,930	36,159,951
<b>Part Time/Seasonal Employees</b>									
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>							0	0	0
Value of Salary and Benefits for Highest Paid Employee							N/A	N/A	N/A
Executive Compensation Packages Values for Five Highest Employees							N/A	N/A	N/A
Number of Volunteer Hours							81,290	100,393	125,608
	2006	2007	2008	2009	2010	2011	2012	2013	2014
<b>Hospital Services</b>									
Total Number of In-Patient Admissions							12,857	13,988	13,833
<b>Ten Most Common In-Patient Conditions and Procedures</b>									
<i>Ten Leading Discharge Diagnoses (with Charges and Average Payment Received)</i>									
486 PNEUMONIA, ORGANISM NOS	1						472	514	550
410.71 SUBENDO INFARCT, INITIAL	2						377	546	525
427.31 ATRIAL FIBRILLATION	3						447	486	459
491.21 OBS CHR BRONC W(AC) EXAC	4						292	381	395
038.9 SEPTICEMIA NOS	5						297	314	367
414.01 CRNRY ATHRSCL NATVE VSSL	6						288	346	329
599.0 URIN TRACT INFECTION NOS	7						278	341	314
584.9 ACUTE KIDNEY FAILURE NOS	8						251	255	302
562.11 DVRTCLI COLON W/O HMRHG	9						200	205	234
434.91 CRBL ART OCL NOS W INFRC	10						193	237	218
<i>Ten Leading Primary Procedures and Prices (with Charges and Average Payment Received)</i>									
37.22 LEFT HEART CARDIAC CATH	1						463	666	670
45.16 EGD WITH CLOSED BIOPSY	2						384	437	420
99.04 PACKED CELL TRANSFUSION	3						431	484	417
00.66 PTCA	4						413	500	400
51.23 LAPAROSCOPIC CHOLECYSTEC	5						259	258	271
38.97 CV CATH PLCMT W GUIDANCE	6						199	217	265
88.72 DX ULTRASOUND-HEART	7						158	126	180
38.93 VENOUS CATH NEC	8						279	231	179
45.13 SM BOWEL ENDOSCOPY NEC	9						145	155	167
81.07 LMB/LMBSAC FUS POST/POST	10						128	69	165
	2006	2007	2008	2009	2010	2011	2012	2013	2014
Total Number of Out-Patient Visits							19,775	25,301	25,874
<b>Ten Most Common Out-Patient Conditions and Procedures</b>									
<i>Ten Leading Discharge Diagnoses and Prices (with Charges and Average Payment Received)</i>									
V58.0 RADIOTHERAPY ENCOUNTER	1						2122	4898	4884
V57.89 REHABILITATION PROC NEC	2						1219	1095	1250

786.59 CHEST PAIN NEC	3							403	386	824
414.01 CRNRY ATHRSCL NATVE VSSL	4							1039	866	816
786.50 CHEST PAIN NOS	5							896	1035	696
465.9 ACUTE URI NOS	6							9	538	687
285.9 ANEMIA NOS	7							601	691	613
V67.1 RADIOTHERAPY FOLLOW-UP	8								63	380
V72.63 PRE-PROCEDURE LAB EXAM	9							28	36	371
V58.81 FIT/ADJ VASCULAR CATHETR	10							178	372	354
<b>Ten Leading Primary (Out-Patient) Procedures and Prices (with Charges and Average Payment Received)</b>										
37.22 LEFT HEART CARDIAC CATH	1							979	858	777
88.72 DX ULTRASOUND-HEART	2							131	129	400
00.66 PTCA	3							224	163	276
51.23 LAPAROSCOPIC CHOLECYSTEC	4							238	213	213
54.91 PERCU ABDOMINAL DRAINAGE	5							165	177	192
04.43 CARPAL TUNNEL RELEASE	6							227	224	180
86.07 INSERT VASC ACCESS DEV	7							217	252	176
45.23 COLONOSCOPY	8							153	117	149
45.16 EGD WITH CLOSED BIOPSY	9							243	204	143
89.44 CARDIAC STRESS TEST NEC	10							45	97	138
		<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
<b>Total Number of Emergency Department Visits</b>								37,987	36,771	39,897
<b>Ten Leading Diagnoses on Admission and Prices (with Charges and Average Payment Received)</b>										
599.0 URIN TRACT INFECTION NOS	1							790	796	712
466.0 ACUTE BRONCHITIS	2							454	445	534
401.9 HYPERTENSION NOS	3							307	259	372
724.2 LUMBAGO	4							318	257	362
784.0 HEADACHE	5							331	308	323
V64.2 NO PROC/PATIENT DECISION	6							112	354	322
465.9 ACUTE URI NOS	7							314	320	320
920 CONTUSION FACE/SCALP/NCK	8							335	280	312
789.00 ABDMNAL PAIN UNSPCF SITE	9							533	438	303
780.2 SYNCOPE AND COLLAPSE	10							252	225	278
<b>Ten Leading Primary Procedures and Prices (with Charges and Average Payment Received)</b>										
86.59 SKIN CLOSURE NEC	1							741	680	710
93.54 APPLICATION OF SPLINT	2							742	646	547
86.04 OTHER SKIN & SUBQ I & D	3							198	173	175
57.94 INSERT INDWELLING CATH	4							46	69	153
21.01 ANT NASAL PACK FOR EPIST	5							72	53	62
93.59 IMMOBILIZ/WOUND ATTN NEC	6							73	41	61
08.81 LINEAR REP LID LACER	7							51	45	59
79.71 CL REDUC DISLOC-SHOULDER	8							36	28	51
96.04 INSERT ENDOTRACHEAL TUBE	9							22	47	39
79.75 CL REDUC DISLOC-HIP	10							21	24	32
		<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
Total Number of Observation Visits								3,783	4,095	4,159
Rate of In-Patient Readmissions										11.76%
Rate of In-Patient Complications								1.48	1.47	1.02
Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)										0.38
<b>Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings</b>										
Communication with Nurses										2
Communication with Doctors										1
Responsiveness of Hospital Staff										3
Pain Management										2
Communication about Medicines										1
Discharge Information										1

<i>Care Transition</i>										2
<i>Cleanliness of Hospital Environment</i>										2
<i>Quietness of Hospital Environment</i>										2
<i>Overall Hospital Rating</i>										2
<i>Recommend the Hospital</i>										2
<i>Summary Star Rating</i>										2
Casemix								1.1730	1.3752	1.3710