

Administration Department
655 W. 8th Street
Jacksonville, Florida 32209
Phone: 904.244.4000
Fax: 904.244.4027
UFHealthJax.org

May 18, 2015

Office of Governor Rick Scott
State of Florida
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Scott:

I am writing in response to your May 13, 2015 letter requesting hospital profile data. I am pleased that you have included UF Health Jacksonville in the conversation regarding hospital financing. I additionally support your commitment to a data- and analytics-based approach to advancing the conversation.

Your commitment to supplemental funding through the LIP program benefits thousands of patients we serve and is critical to our survival. On behalf of all our patients, faculty and staff, we appreciate your efforts to explore funding solutions.

On the worksheet you sent to us, we have provided our submission. As you will see, in a few instances we have definitional questions and need further guidance from your staff. In the remaining areas, we have provided the data which we have regularly submitted to various state agencies on a regular basis. I would also direct your attention to the accompanying letter and worksheet submitted to you by the Safety Net Hospital Alliance of Florida. The package reflects our sentiment as well.

I look forward to working with you, your staff and the Commission on Healthcare and Hospital Financing as we explore strategies to address the health care needs of Florida's most vulnerable populations. Thank you.

Sincerely,



Russell Armistead
CEO, UF Health Jacksonville

Enclosures

		Need instructions to ensure uniform reporting										
		2006	2007	2008	2009	2010	2011	2012	2013			
Number of Volunteer Hours												
Hospital Services												
Total Number of In-Patient Admissions		25,766	27,273	27,421	28,779	28,550	28,644	26,476	24,001			
Ten Most Common In-Patient Conditions and Procedures												
Ten Leading Discharge Diagnoses and Prices												
1	Single liveborn, born in hospital, delivered without mention of cesarean delivery	6,507	5,837	5,538	4,956	7,791	7,109	7,866	6,555			
2	Unspecified septicemia	45,648	48,082	55,589	55,320	26,360	75,167	73,956	78,610			
3	Single liveborn, born in hospital, delivered by cesarean delivery	17,382	15,911	23,441	20,986	29,451	20,986	24,087	30,769			
4	Other specified rehabilitation procedure(V57.89)	67,328	82,825	94,031	80,163	99,581	71,152	69,330	79,010			
5	Acute kidney failure, unspecified	584.9	24,640	25,813	25,669	21,170	31,188	21,856	29,337			
6	Other chest pain	14,330	14,838	18,089	18,069	21,170	23,057	21,856	30,606			
7	Obstructive chronic bronchitis with exacerbation	491.21	18,664	22,513	22,937	22,237	26,942	27,497	29,769			
8	Coronary atherosclerosis of native coronary artery	414.01	48,606	53,475	56,194	61,674	68,737	72,098	81,267			
9	Acute respiratory failure	71,555	73,637	77,982	65,455	76,436	75,718	70,740	79,118			
10	Unspecified cerebral artery occlusion with cerebral infarction	29,596	33,375	31,063	37,395	37,105	40,661	53,415	51,628			
Ten Leading Primary Procedures and Prices												
1	MANUAL ASSIST DELV REC	8,348	8,253	8,681	9,265	10,437	10,580	11,781	11,581			
2	CIRCUMCISION	7,040	7,485	4,067	2,780	2,349	2,727	2,552	5,134			
3	LOW CERVICAL C-SECTION	13,376	12,935	13,909	13,318	14,778	15,532	16,461	15,421			
4	URGENT ENDOTRACHEAL TUBE	51,584	69,604	67,130	79,726	86,761	77,965	117,274	70,333			
5	VERDUCUS CATH REC	37,868	41,361	42,459	47,606	48,151	55,072	59,480	70,333			
6	PACED CELL THORUSFUSION	22,135	24,059	26,978	27,135	33,732	36,529	34,980	41,945			
7	CV CATH PLICMT W GUIDANCE	N/A	N/A	N/A	N/A	N/A	35,222	57,129	87,788			
8	LEFT HEART CATHODAC CATH	31,573	32,686	35,385	39,100	39,429	40,422	42,028	51,605			
9	HEMODIALYSIS	22,554	27,241	27,695	26,482	31,631	37,576	32,446	36,963			
10	PTCA	61,884	62,753	70,921	77,181	71,910	76,399	83,942	93,969			
Total Number of Out-Patient Visits		284,081	306,624	282,954	266,248	269,473	270,676	279,686	291,341			
Ten Most Common Out-Patient Conditions and Procedures												
Ten Leading Discharge Diagnoses and Prices												
1	Other follow-up examination(V62.59)	140	183	128	147	121	137	150	200			
2	Unspecified essential hypertension	244	264	299	334	373	351	384	373			
3	Essential hypertension, benign	248	206	226	230	262	254	258	258			
4	Other screening mammogram	331	395	411	428	445	495	509	543			
5	Issue of repeat prescriptions	203	121	121	153	147	190	268	383			
6	Lumbago	755	713	932	923	911	689	641	585			
7	Routine general medical examination at a health care facility	306	326	335	374	315	319	393	485			
8	Type II or unspecified type diabetes mellitus without mention of complication, not stated as uncontrolled	229	176	207	181	154	183	199	234			
9	Special screening for malignant neoplasms, colon	2,694	2,732	2,991	3,138	3,028	2,955	2,948	2,497			
10	Supervision of other normal pregnancy	348	397	460	524	591	595	608	635			
Ten Leading Primary [Out-Patient] Procedures and Prices												
1	AIHCA data as required by FAC 598-9											
2	AIHCA data as required by FAC 598-9											
3	AIHCA data as required by FAC 598-9											
4	AIHCA data as required by FAC 598-9											
5	AIHCA data as required by FAC 598-9											
6	AIHCA data as required by FAC 598-9											
7	AIHCA data as required by FAC 598-9											
8	AIHCA data as required by FAC 598-9											
9	AIHCA data as required by FAC 598-9											
10	AIHCA data as required by FAC 598-9											
Total Number of Emergency Department Visits		95,379	89,550	89,137	89,044	88,928	87,611	90,208	89,870			
Ten Leading Diagnoses on Admission and Prices												
1	Other current maternal conditions classifiable elsewhere, antepartum	741	846	1,042	1,197	1,340	1,622	1,706	1,807			
2	Chest pain, unspecified	2,880	3,181	2,881	3,730	3,652	5,480	6,024	6,860			
3	Acute upper respiratory infections of unspecified site	580	650	808	907	907	1,246	1,282	1,282			
4	Abdominal pain, unspecified site	2,653	3,205	3,210	3,977	4,434	4,917	4,603	4,740			
5	Fever, unspecified	N/A	N/A	N/A	1,309	1,399	1,760	1,895	1,895			
6	Headache(784.0)	2,925	2,905	3,231	3,484	3,663	4,118	4,026	4,026			
7	Pain in limb	1,204	1,384	1,838	1,702	1,838	2,202	2,259	2,385			
8	Backache, unspecified	1,550	1,562	1,771	1,969	2,170	2,533	2,600	2,702			
9	Unspecified essential hypertension	1,431	1,436	1,628	1,813	1,875	2,158	2,970	2,079			
10	Abdominal pain, other specified site	3,008	4,062	3,755	4,606	5,568	5,323	4,886	5,631			
Ten Leading Primary Procedures and Prices												
1	AIHCA data as required by FAC 598-9											
2	AIHCA data as required by FAC 598-9											
3	AIHCA data as required by FAC 598-9											
4	AIHCA data as required by FAC 598-9											
5	AIHCA data as required by FAC 598-9											
6	AIHCA data as required by FAC 598-9											
7	AIHCA data as required by FAC 598-9											
8	AIHCA data as required by FAC 598-9											
9	AIHCA data as required by FAC 598-9											
10	AIHCA data as required by FAC 598-9											
Total Number of Observation Visits		6,529	6,000	6,153	5,319	5,518	5,728	6,241	7,964			

	1.466	1.457	1.503	1.502	1.516	1.515	1.509	1.596
Rate of In-Patient Readmissions								
Rate of In-Patient Complications								
Rate of Adverse Incidents (AIHQ Mortality Rating and Infection Reporting)								
Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings								
Communication with Nurses								
Communication with Doctors								
Responsiveness of Hospital Staff								
Pain Management								
Communication about Medicines								
Discharge Information								
Care Transition								
Cleanliness of Hospital Environment								
Quietness of Hospital Environment								
Overall Hospital Rating								
Recommend the Hospital								
Summary Star Rating								
Casemix (All)								
N/A HCAHPS Star Ratings only became available in April 2015								



May 18, 2015

Teaching Hospitals

Broward Health

Jackson Health System

Mount Sinai
Medical Center

Orlando Health

UF Health Shands Hospital

UF Health Jacksonville

Tampa General Hospital

Public Hospitals

Halifax Health

Lee Memorial
Health System

Memorial Healthcare System

Sarasota Memorial
Health Care System

Children's Hospitals

All Children's Hospital

Nicklaus Children's Hospital

**Regional Perinatal Intensive
Care Center**

Sacred Heart Health System

Anthony Carvalho

President

Office of Governor Rick Scott
State of Florida
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399-0001

Dear Governor Scott:

It is with pleasure that I write in response to your May 13 letter requesting hospital profile data. I agree, "Florida families deserve access to the healthcare services they need". I also strongly support uniform hospital data reporting and look forward to working with the *Commission on Healthcare and Hospital Financing*.

Thank you for your support of Florida's Low Income Pool (LIP) program and efforts to renew the LIP waiver. The supplemental funding that LIP adds to Florida's Medicaid hospital reimbursement rates is critical to safety net hospitals providing care to large volumes of Medicaid patients. We stand in support of the Florida LIP redesign model submitted to US Department of Health & Human Services.

I am responding to your request on behalf of the Safety Net Hospital Alliance of Florida (SNHAF). The SNHAF is comprised of 14 members that are Florida's top teaching, public, children's, and regional perinatal intensive care center hospitals. Our members shoulder a disproportionate share of Florida's hospital care responsibilities, while providing the most highly specialized medical care and innovation. SNHAF members account for only 10% of the state's hospitals, yet provide 100% of all pediatric level one trauma care, over 88% of all level one trauma care, 72% of graduate medical education programs, 41% of all charity care, 40% of all Medicaid days, and 25% of all hospital admissions.

I look forward to working with the Commission and completing the hospital profile data collection exercise. To ensure that the hospital profile data offers comparative values, I recommend the following:

First, much of the requested data is readily available pursuant Florida hospital data reporting laws and rules. Instead of receiving this comprehensive data from each hospital's own data sources, the Commission should compile much of the data from existing government sources. Data extraction from a few government websites will provide uniformity of most of the profile components.

These Florida Agency for Health Care Administration website links and units include: Florida Hospital Uniform Reporting System (FHURS); Florida Health Finder; AHCA Data Center; AHCA Revenue Maximization Reports; and Financial Analysis (FA) Unit to name a few. Attached is your hospital profile data request form with a legend of these sources notated for your convenience.

Second, there are some data elements collected in FHURS that are inadequate. These insufficiencies will directly jeopardize your Commission's analysis of hospital operating margins and deliberations on revenue sharing scenarios.

The FHURS fails to collect data on costs unique to mission-driven hospital systems that support Florida's communities by operating clinics serving low-income residents in underserved areas. Many of these hospital systems meet their community's needs by also providing home health care and skilled nursing care, to name a few. These cost centers outside of the traditional hospital setting are fundamental for hospital system-wide operating margin analyses and are missing from the FHURS.

Additionally, healthcare delivery has evolved considerably since the FHURS was originally constructed. There are many ancillary services that were historically performed in physician offices that today are performed in the hospital setting. For example, physician specialty services such as oncology chemotherapy and cardiology diagnostic testing. These physician specialty services are cost intensive, yet also are not recorded in the FHURS cost data.

Failure to define and collect these expenditures will result in hospital operating margin comparisons that are insufficient. For these reasons, and in order for the Commission to reach the desired goals as set forth in your Executive Order, the Commission should request a tailored hospital operating margin template be designed, with input from the hospital industry, prior to embarking on a comparative analysis of profit sharing scenarios.

Third, there are data elements requested in your form that simply require clarification. The Commission should provide a common set of terms and definitions to ensure the hospital profile data submitted offers consistent comparative values. For example the term 'case mix' could be: the Medicare MS-DRG casemix; the Medicaid AP-DRG casemix; or the AHCA FHURS interpreted casemix.

Governor Rick Scott
May 18, 2015
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On behalf of the hundreds of thousands of pediatric and adult patients, medical residents, and employees of SNHAF hospitals, we look forward to working with you and the Commission.

Regards,


Anthony P. Carvalho
President

Legend

- 1 = AHCA, Florida Hospital Uniform Reporting System (annual report, goes years back)
 - 2 = AHCA, Florida Health Finder www.FloridaHealthFinder.gov (website 2011, 2012, 2013, prior data AHCA Data Center has)
 - 3 = AHCA LIP department also Revenue Maximization Reports submitted annually to Governor / Legislature, goes back to 2002-03
 - 4 = AHCA, Financial Analysis (FA) Unit provides annual excel file with all these calculations
 - 5 = AHCA, Florida Health Finder, query tool, Inpatient (website 2011, 2012, 2013, prior data AHCA Data Center has)
 - 6 = AHCA, Florida Health Finder, query tool, Ambulatory (Surgery) Outpatient (website 2011, 2012, 2013, prior data AHCA Data Center has)
 - 7 = AHCA, Florida Health Finder, query tool, Emergency Department (website 2011, 2012, 2013, prior data AHCA Data Center has)
 - 8 = Data not readily available from AHCA or CMS websites, provider required to research and extract data, data extracted may lack uniformity and therefore not be found comparable from one hospital to the next and/or data may be confidential
 - 9 = Clarification needed: data requested does not exist or does not exist in formation requested, or unsure of definition of requested item (ie Margin of Next Patient Served)
 - 10 = Data may be available at AHCA in current format is insufficient representation of all hospital services, as it is limited in scope or definition (ie Casemix: Medicare or Medicaid or other)
 - 11 = AHCA, Florida Statewide Medicaid Enrollment Report
- * Note: If an asterick is present, data may be available at AHCA for a group, but not as a singular line item as requested.



Hospital Review

Hospital Profile



Hospital Name: License Number: 2

Address:

Ownership Type: Proprietary | Not-for-Profit | Local Government Owned

Prepared by: , pursuant to Executive Order 15-99

Hospital Website: 2

Charge Master Website: 9

Initial Licensure Date: 2

Number of Hospital Facilities: 8

Total Licensed Beds:

1 or 2
1 or 2
1 or 2
1 or 2

1 or 2
1 or 2
1 or 2
1 or 2

- Acute Care
- Adult Psychiatric
- Adult Substance Abuse
- Child Psychiatric
- Child Substance Abuse
- Comprehensive Medical Rehabilitation
- Neonatal Intensive Care - Level II
- Neonatal Intensive Care - Level III

	2006	2007	2008	2009	2010	2011	2012	2013
Financial Data:								
Total Margin	1 & 10							
Total Margin Percent	3 & 10							
Total Deductions from Gross Revenue								
<i>Total Deductions from Bad Debt</i>	1, C-3a							
<i>Total Deductions from Charity Care</i>	1, C-3a							
<i>Total Deductions from Medicare</i>	1, C-3a							
<i>Total Deductions from Medicaid</i>	1, C-3a							
<i>Total Deductions from Commercial Insurance</i>	1, C-3a							
Local Tax Revenue	1, C-4							
Taxes	1, C-6							
Licensing Fees	1, C-6							
Intergovernmental Transfers	3							
Total Low Income Pool (LIP) Funding Received	3							
Foundation Contributions	10	ck... Audit before?						
Marketing/Advertising Expenses	1, C-6*							
Average cost per patient per day	4							
Average cost per patient per admission	4							
Operating margin for next patient served	9							

		8									
Number of patients referred to collections		8									
Number of lawsuits from patients referred to collections		8									
Medicaid Managed Care Contracts:											
Number of plans contracted with for inpatient and outpatient services		8									
Number of enrollees in the plans		11									
Number of specialty plans		11									
Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)		8									
Average volume-weighted inpatient rate for specialty plans (as % of Medicaid fee)		8									
Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)		8									
Average volume-weighted outpatient rate specialty plans (as % of Medicaid fee)		8									
Employees											
Number of Full Time Employees		1, C-6									
Total Personnel Expense		1, C-6									
Executive and Management Salaries		1, C-6*									
Administrative Salaries/Expense		1, C-6*									
Governmental Affairs/Lobbyist salaries (including legal counsel)		1, C-6*									
Other salaries and benefits expense		1, C-6									
Part Time/Seasonal Employees											
Governmental Affairs/Lobbyist salaries (including legal counsel)		1, C-6*									
Highest Salary		8									
Executive Compensation Packages (total expense)		8									
Number of Volunteer Hours		8									
		2006	2007	2008	2009	2010	2011	2012	2013		
Hospital Services											
Total Number of In-Patient Admissions		1, 2, 5									
Ten Most Common In-Patient Conditions and Procedures											
Ten Leading Discharge Diagnoses and Prices											
1	5										
2											
3											
4											
5											
6											
7											
8											
9											
10											
Ten Leading Primary Procedures and Prices											
1	5										
2											
3											
4											
5											
6											

	2006	2007	2008	2009	2010	2011	2012	2013
7								
8								
9								
10								
	2006	2007	2008	2009	2010	2011	2012	2013
Total Number of Out-Patient Visits	6							
Ten Most Common Out-Patient Conditions and Procedures								
<i>Ten Leading Discharge Diagnoses and Prices</i>								
1	6							
2								
3								
4								
5								
6								
7								
8								
9								
10								
Ten Leading Primary (Out-Patient) Procedures and Prices								
1	6							
2								
3								
4								
5								
6								
7								
8								
9								
10								
	2006	2007	2008	2009	2010	2011	2012	2013
Total Number of Emergency Department Visits	7							
Ten Leading Diagnoses on Admission and Prices								
<i>Ten Leading Discharge Diagnoses and Prices</i>								
1	7							
2								
3								
4								
5								
6								
7								
8								
9								
10								
Ten Leading Primary Procedures and Prices								
1	8							
2								
3								
4								
5								
6								
7								
8								

	2006	2007	2008	2009	2010	2011	2012	2013
9								
10								
Total Number of Observation Visits	1, 8-1							
Rate of In-Patient Readmissions	5							
Rate of In-Patient Complications	5							
Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)	5							
Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings								
Communication with Nurses	8							
Communication with Doctors	8							
Responsiveness of Hospital Staff	8							
Pain Management	8							
Communication about Medicines	8							
Discharge Information	8							
Care Transition	8							
Cleanliness of Hospital Environment	8							
Quietness of Hospital Environment	8							
Overall Hospital Rating	8							
Recommend the Hospital	8							
Summary Star Rating	8							
Casemix	5 & 10							