



# Hospital Review



## Hospital Profile

Hospital Name:	Palm Bay Hospital	License Number: 4503
Address:	1425 Malabar Road NE Palm Bay, FL 32907	
Ownership Type:	<input type="checkbox"/> Proprietary <input checked="" type="checkbox"/> Not-for-Profit <input type="checkbox"/> Local Government Owned	
Prepared by:	Joseph G. Felkner, Chief Financial Officer, Health First, Inc. , pursuant to Executive Order 15-99	

Hospital Website:	AHCA Florida HealthFinder.gov	
Charge Master Website:	Does Not Exist	
Initial Licensure Date:	AHCA	
Number of Hospital Facilities:	1	

Total Licensed Beds:				
Acute Care	<u>AHCA licensure list</u>	Child Substance Abuse	<u>AHCA licensure list</u>	
Adult Psychiatric	<u>AHCA licensure list</u>	Comprehensive Medical Rehabilitation	<u>AHCA licensure list</u>	
Adult Substance Abuse	<u>AHCA licensure list</u>	Neonatal Intensive Care - Level II	<u>AHCA licensure list</u>	
Child Psychiatric	<u>AHCA licensure list</u>	Neonatal Intensive Care - Level III	<u>AHCA licensure list</u>	

**\*\*Palm Bay Hospital is a wholly owned subsidiary of Health First Inc., an Integrated Delivery Network (IDN).**  
**The margin presented is the Net Operating Income for the IDN which is a far more accurate representation of financial performance than any of our individual hospital margins in isolation.**

	2006	2007	2008	2009	2010	2011	2012	2013
<b>Financial Data:</b>								
Total Margin **	\$20.3M	\$<12.0M>	\$28.1M	\$34.4M	\$37.9M	\$25.1M	\$24.4M	\$24.1M
Total Margin Percent **	2.5%	-1.4%	2.8%	3.6%	4.1%	2.7%	2.4%	2.3%
Total Deductions from Gross Revenue								
Total Deductions for Bad Debt	AHCA FHURS C-3a line 1 column 6							
Total Deductions for Charity Care	AHCA FHURS C-3a line 3 and 4 column 6							
Total Deductions for Medicare	AHCA FHURS C-3a line 5 column 6 and line 10, column 6 (Medicare Advantage)							
Total Deductions for Medicaid	AHCA FHURS C-3a line 6 column 6 and line 11, column 6 (Medicaid HMO)							
Total Deductions for Commercial Insurance	AHCA FHURS C-3a line 12, 13 & 14 column 6							
Local Tax Revenue	AHCA FHURS C-4 line 32							
Taxes	AHCA FHURS C-6 line 34, line 34a, C-2 line 18, X-1 line 2							
Licensing Fees	AHCA FHURS C-6 line 34							

Intergovernmental Transfers	Not Applicable							
Total Low Income Pool (LIP) Funding Received	AHCA FMMIS data							
Foundation Contributions	Need instructions to ensure uniform reporting							
Marketing/Advertising Expenses	AHCA FHURS C-6 line 21, "hospital administration" or IRS 990, Part IX line 12 (NFPs)							
Average cost per patient per day	AHCA FHURS report (Note: AHCA uses "per adjusted patient day")							
Average cost per patient per admission	AHCA FHURS report (Note: AHCA uses "per adjusted admission")							
Operating margin for next patient served	Need instructions to ensure uniform reporting							
Number of patients referred to collections	Not Available							
Number of lawsuits from patients referred to collections	0	0	0	0	0	0	0	0

<b>Medicaid Managed Care Contracts:</b>								
Number of plans contracted with for inpatient and outpatient services	0	0	1	1	1	2	2	3
Number of enrollees in the plans	AHCA Florida Statewide Medicaid Enrollment Report							
Number of speciality plans	0	0	0	0	0	0	0	0
Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)	N/A--contract confidentiality clause							
Average volume-weighted inpatient rate for speciality plans (as % of Medicaid fee)	N/A--contract confidentiality clause							
Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)	N/A--contract confidentiality clause							
Average volume-weighted outpatient rate speciality plans (as % of Medicaid fee)	N/A--contract confidentiality clause							

<b>Employees</b>								
Number of Full Time Employees	AHCA FHURS C-6, line 41 column 4							
Total Personnel Expense	AHCA FHURS C-6, line 41 column 1 and X-1 line 12							
<i>Executive and Management Salaries</i>	AHCA FHURS C-6 line 21, column 1							
<i>Administrative Salaries/Expense</i>	AHCA FHURS C-6 line 21, column 1							
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>	AHCA FHURS C-6 line 21, column 1							
<i>Other salaries and benefits expense</i>	AHCA FHURS C-6 line 41 column 1 minus line 21 column 1							
<b>Part Time/Seasonal Employees</b>								
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>	AHCA FHURS C-6 line 21, column 1							
Highest salary	IRS Form 990							
Executive Compensation Packages (total expense)	IRS Form 990							
Number of Volunteer Hours	34,900	37,000	37,100	49,700	58,700	68,200	70,600	75,400
	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>

<b>Hospital Services</b>								
<b>Total Number of In-Patient Admissions</b>	AHCA data as required by FAC 59E-7							
<b>Ten Most Common In-Patient Conditions and Procedures</b>								
<i>Ten Leading Discharge Diagnoses and Prices</i>								
	1	AHCA data as required by FAC 59E-7						
	2	AHCA data as required by FAC 59E-7						
	3	AHCA data as required by FAC 59E-7						
	4	AHCA data as required by FAC 59E-7						

	5	AHCA data as required by FAC 59E-7								
	6	AHCA data as required by FAC 59E-7								
	7	AHCA data as required by FAC 59E-7								
	8	AHCA data as required by FAC 59E-7								
	9	AHCA data as required by FAC 59E-7								
	10	AHCA data as required by FAC 59E-7								
<i>Ten Leading Primary Procedures and Prices</i>										
	1	AHCA data as required by FAC 59E-7								
	2	AHCA data as required by FAC 59E-7								
	3	AHCA data as required by FAC 59E-7								
	4	AHCA data as required by FAC 59E-7								
	5	AHCA data as required by FAC 59E-7								
	6	AHCA data as required by FAC 59E-7								
	7	AHCA data as required by FAC 59E-7								
	8	AHCA data as required by FAC 59E-7								
	9	AHCA data as required by FAC 59E-7								
	10	AHCA data as required by FAC 59E-7								
		AHCA data	2007	2008	2009	2010	2011	2012	2013	
<b>Total Number of Out-Patient Visits</b>			AHCA data as required by FAC 59B-9							
<b>Ten Most Common Out-Patient Conditions and Procedures</b>										
<i>Ten Leading Discharge Diagnoses and Prices</i>										
	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
	5	AHCA data as required by FAC 59B-9								
	6	AHCA data as required by FAC 59B-9								
	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
<i>Ten Leading Primary (Out-Patient) Procedures and Prices</i>										
	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
	5	AHCA data as required by FAC 59B-9								
	6	AHCA data as required by FAC 59B-9								
	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
			2006	2007	2008	2009	2010	2011	2012	2013
<b>Total Number of Emergency Department Visits</b>			AHCA data as required by FAC 59B-9							
<i>Ten Leading Diagnoses on Admission and Prices</i>										

	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
	5	AHCA data as required by FAC 59B-9								
	6	AHCA data as required by FAC 59B-9								
	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
<i>Ten Leading Primary Procedures and Prices</i>										
	1	AHCA data as required by FAC 59B-9								
	2	AHCA data as required by FAC 59B-9								
	3	AHCA data as required by FAC 59B-9								
	4	AHCA data as required by FAC 59B-9								
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	6	AHCA data as required by FAC 59B-9								
	7	AHCA data as required by FAC 59B-9								
	8	AHCA data as required by FAC 59B-9								
	9	AHCA data as required by FAC 59B-9								
	10	AHCA data as required by FAC 59B-9								
			<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Total Number of Observation Visits			1,662	1,623	2,100	2,532	2,209	1,903	1,777	1,752
Rate of In-Patient Readmissions			AHCA FloridaHealthFinder website							
Rate of In-Patient Complications			AHCA FloridaHealthFinder website							
Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)			AHCA FloridaHealthFinder website							
<b>Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings</b>										
<i>Communication with Nurses</i>			N/A HCAHPS Star Ratings only became available in April 2015							
<i>Communication with Doctors</i>										
<i>Responsiveness of Hospital Staff</i>										
<i>Pain Management</i>										
<i>Communication about Medicines</i>										
<i>Discharge Information</i>										
<i>Care Transition</i>										
<i>Cleanliness of Hospital Environment</i>										
<i>Quietness of Hospital Environment</i>										
<i>Overall Hospital Rating</i>										
<i>Recommend the Hospital</i>										
<i>Summary Star Rating</i>										
Casemix										