

## **Hospital Review**



## **Hospital Profile**

| lospital Name:                 | Holmes Regional Medical Center                           |                                      | License Number: 4225                |
|--------------------------------|--|--------------------------------------|-------------------------------------|
| Address:                       | 1350 S. Hickory Street Melbourne, FL 32901               |                                      |                                     |
| Ownership Type:                | Proprietary X Not-                                       | for-Profit Local Gover               | nment Owned                         |
| repared by:                    | Joseph G. Felkner, Chief Financial Officer - Health Firs | t, Inc.                              | , pursuant to Executive Order 15-99 |
| lospital Website:              | AHCA Florida HealthFinder.gov                            |                                      |                                     |
| Charge Master Website:         | Does not exist   |                                      |                                     |
| nitial Licensure Date:         | AHCA   |                                      |                                     |
| lumber of Hospital Facilities: | 1  |                                      |                                     |
| otal Licensed Beds:            |  |                                      |                                     |
| Acute Care                     | AHC <mark>A licensure</mark> list                        | Child Substance Abuse                | AH <mark>CA licensure</mark> list   |
| Adult Psychiatric              | AHC <mark>A licensure</mark> list                        | Comprehensive Medical Rehabilitation | AH <mark>CA licensure</mark> list   |
| Adult Substance Abuse          | AHC <mark>A licensure</mark> list                        | Neonatal Intensive Care - Level II   | AH <mark>CA licensure</mark> list   |
| Child Psychiatric              | AHC <mark>A licensure</mark> list                        | Neonatal Intensive Care - Level III  | AHC <mark>A licensure</mark> list   |

The margin presented is the Net Operating Income for the IDN which is a far more accurate representation of financial performance than any of our individual hospital margins in isolation.

|   | 2006                                      | 2007   | 2008    | 2009    | 2010    | 2011    | 2012    | 2013    |
|---|---|--|---------|---------|---------|---------|---------|---------|
| Financial Data.noines Regional Medical    |   |  |         |         |         |         |         |         |
| Contourue a shallu auread subsidiam of    |   |  |         |         |         |         |         |         |
| Total Margin **                           | \$20.3M                                   | \$<12.0M>  | \$28.1M | \$34.4M | \$37.9M | \$25.1M | \$24.4M | \$24.1M |
| Total Margin Percent **                   | 2.5%                                      | -1.4%  | 2.8%    | 3.6%    | 4.1%    | 2.7%    | 2.4%    | 2.3%    |
| Total Deductions from Gross Revenue       |   |  |         |         |         |         |         |         |
| Total Deductions for Bad Debt             | AHCA FHURS C-3a line 1 column 6           |  |         |         |         |         |         |         |
| Total Deductions for Charity Care         | AHCA FHURS C-3a line 3 and 4 column 6     |  |         |         |         |         |         |         |
| Total Deductions for Medicare             | AHCA FHUI                                 | AHCA FHURS C-3a line 5 column 6 and line 10, column 6 (Medicare Advantage) |         |         |         |         |         |         |
| Total Deductions for Medicaid             | AHCA FHUI                                 | AHCA FHURS C-3a line 6 column 6 and line 11, column 6 (Medicaid HMO)       |         |         |         |         |         |         |
| Total Deductions for Commercial Insurance | AHCA FHURS C-3a line 12, 13 & 14 column 6 |  |         |         |         |         |         |         |
| Local Tax Revenue                         | AHCA FHUI                                 | AHCA FHURS C-4 line 32   |         |         |         |         |         |         |
| Taxes                                     | AHCA FHUI                                 | AHCA FHURS C-6 line 34, line 34a, C-2 line 18, X-1 line 2                  |         |         |         |         |         |         |
| Licensing Fees                            | AHCA FHUI                                 | RS C-6 line 34   | 4       |         |         |         |         |         |
| Intergovernmental Transfers               | Not Applica                               | able   |         |         |         |         |         |         |

<sup>\*\*</sup>Holmes Regional Medical Center is a wholly owned subsidiary of Health First Inc., an Integrated Delivery Network (IDN).

| Total Low Income Pool (LIP) Funding Received                                       | AHCA FMM   | IS data        |                |               |              |                 |              |         |
|--|--|----------------|----------------|---------------|--------------|-----------------|--------------|---------|
| Foundation Contributions   | Need instructions to ensure uniform reporting    |                |                |               |              |                 |              |         |
| Marketing/Advertising Expenses   | AHCA FHURS C-6 line 21, "hospital administration |                |                |               | on" or IRS 9 | 90, Part IX lir | ne 12 (NFPs) |         |
| Average cost per patient per day   | AHCA FHURS report (Note: AHCA uses "per adj      |                |                |               | usted patien | t day"          |              |         |
| Average cost per patient per admission   | AHCA FHUE  | RS report (No  | ote: AHCA u    | ses "per adju | usted admiss | sion"           |              |         |
| Operating margin for next patient served   |  |                | sure uniforn   |               |              |                 |              |         |
| Number of patients referred to collections   | Not Availab                                      | le             |                |               |              |                 |              |         |
| Number of lawsuits from patients referred to collections                           | 0  | 0              | 0              | 0             | 0            | 0               | 0            | 0       |
|  |  |                |                |               |              |                 |              |         |
| Medicaid Managed Care Contracts:   |  |                |                |               |              |                 |              |         |
| Number of plans contracted with for inpatient and outpatient services              | 0  | 0              | 1              | 1             | 1            | 2               | 2            | 3       |
| Number of enrollees in the plans   | AHCA Florida Statewide Medicaid Enrollment Rep   |                |                | eport         |              |                 |              |         |
| Number of speciality plans   | 0  | 0 0 0 0        |                | 0             | 0            | 0               | 0            |         |
| Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)   | N/Acontra  | act confiden   | tiality clause | 9             |              |                 |              |         |
| Average volume-weighted inpatient rate for speciality plans (as % of Medicaid fee) | N/Acontract confidentiality clause               |                |                |               |              |                 |              |         |
| Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)      | N/Acontract confidentiality clause               |                |                |               |              |                 |              |         |
| Average volume-weighted outpatient rate speciality plans (as % of Medicaid fee)    | N/Acontra  | act confiden   | tiality clause | 9             |              |                 |              |         |
|  |  |                |                |               |              |                 |              |         |
| Employees  |  |                |                |               |              |                 |              |         |
| Number of Full Time Employees  | AHCA FHUE  | RS C-6, line 4 | 1 column 4     |               |              |                 |              |         |
| Total Personnel Expense  | AHCA FHURS C-6, line 41 column 1 and X-1 line    |                |                |               | 12           |                 |              |         |
| Executive and Management Salaries  | AHCA FHURS C-6 line 21, column 1                 |                |                |               |              |                 |              |         |
| Administrative Salaries/Expense  | AHCA FHURS C-6 line 21, column 1                 |                |                |               |              |                 |              |         |
| Governmental Affairs/Lobbyist salaries (including legal counsel)                   | AHCA FHUF  | RS C-6 line 2  | 1, column 1    |               |              |                 |              |         |
| Other salaries and benefits expense  | AHCA FHUE  | RS C-6 line 4  | 1 column 1 r   | ninus line 21 | L column 1   |                 |              |         |
| Part Time/Seasonal Employees   |  |                |                |               |              |                 |              |         |
| Governmental Affairs/Lobbyist salaries (including legal counsel)                   | AHCA FHUE  | RS C-6 line 2: | 1, column 1    |               |              |                 |              |         |
| Highest salary   | IRS Form 99                                      | IRS Form 990   |                |               |              |                 |              |         |
| Executive Compensation Packages (total expense)                                    | IRS Form 990                                     |                |                |               |              |                 |              |         |
| Number of Volunteer Hours  | 148,300  | 150,100        | 152,400        | 157,300       | 155,700      | 159,700         | 131,800      | 144,200 |
|  | 2006   | 2007           | 2008           | 2009          | 2010         | 2011            | 2012         | 2013    |
| Hospital Services  |  |                |                |               |              |                 |              |         |
| Total Number of In-Patient Admissions  | AHCA data  | as required    | by FAC 59E-    | 7             |              |                 |              |         |
| Ten Most Common In-Patient Conditions and Procedures                               |  |                |                |               |              |                 |              |         |
| Ten Leading Discharge Diagnoses and Prices   |  |                |                |               |              |                 |              |         |
| 1  | AHCA data  |                |                |               |              |                 |              |         |
| 2  | AHCA data  |                |                |               |              |                 |              |         |
| 3 4  | AHCA data  |                |                |               |              |                 |              |         |
| 4  | ATICA Uata                                       | as required    | DY FAC 39E-    | 1             |              |                 |              |         |

| 5   | AHCA data                          | ac raquirad | by EAC 50E  | 7             |      |      |      |      |
|---|------------------------------------|-------------|-------------|---------------|------|------|------|------|
| 6   | AHCA data                          |             |             |               |      |      |      |      |
| 7   | AHCA data as required by FAC 59E-7 |             |             |               |      |      |      |      |
| 8   | AHCA data                          |             |             |               |      |      |      |      |
| 9   | AHCA data                          |             |             |               |      |      |      |      |
| 10  | AHCA data                          |             |             |               |      |      |      |      |
| Ten Leading Primary Procedures and Prices               |                                    |             |             |               |      |      |      |      |
| 1   | AHCA data                          | as required | hv EAC 50E  | <u> </u><br>7 |      |      |      |      |
| 2   | AHCA data                          |             |             |               |      |      |      |      |
| 3   | AHCA data                          |             |             |               |      |      |      |      |
| · · · · · · · · · · · · · · · · · · ·                   | AHCA data                          |             |             |               |      |      |      |      |
|   | AHCA data                          |             |             |               |      |      |      |      |
|   | AHCA data                          |             |             |               |      |      |      |      |
| 7   | AHCA data                          |             |             |               |      |      |      |      |
| 8   | AHCA data                          |             |             |               |      |      |      |      |
| 9   | AHCA data                          |             |             |               |      |      |      |      |
| 10  | AHCA data                          |             |             |               |      |      |      |      |
|   | AHCA data                          | 2007        | 2008        | 2009          | 2010 | 2011 | 2012 | 2013 |
| Total Number of Out-Patient Visits                      | AHCA data                          | as required | by FAC 59B- | 9             |      |      |      |      |
| Ten Most Common Out-Patient Conditions and Procedures   |                                    |             |             |               |      |      |      |      |
| Ten Leading Discharge Diagnoses and Prices              |                                    |             |             |               |      |      |      |      |
| 1   | AHCA data as required by FAC 59B-9 |             |             |               |      |      |      |      |
| 2   |                                    |             |             |               |      |      |      |      |
| 3   |                                    |             |             |               |      |      |      |      |
| 4   | AHCA data                          | as required | by FAC 59B- |               |      |      |      |      |
|   | AHCA data                          |             |             |               |      |      |      |      |
| 6   | AHCA data                          |             |             |               |      |      |      |      |
| 7   | AHCA data                          |             |             |               |      |      |      |      |
| 8   | AHCA data                          |             |             |               |      |      |      |      |
| 9   | AHCA data                          |             |             |               |      |      |      |      |
| 10  | AHCA data                          | as required | by FAC 59B- | 9             |      |      |      |      |
| Ten Leading Primary (Out-Patient) Procedures and Prices |                                    |             |             |               |      |      |      |      |
| 1   | AHCA data                          |             |             |               |      |      |      |      |
| 2   | AHCA data                          |             |             |               |      |      |      |      |
| 3   | AHCA data                          |             |             |               |      |      |      |      |
|   | AHCA data                          |             |             |               |      |      |      |      |
|   | AHCA data                          |             |             |               |      |      |      |      |
| 6   | AHCA data                          |             |             |               |      |      |      |      |
| 7   | AHCA data                          |             |             |               |      |      |      |      |
| 8   | AHCA data                          |             |             |               |      |      |      |      |
| 9   | AHCA data                          |             |             |               |      |      |      |      |
| 10  | AHCA data                          |             |             |               | 2010 | 2011 | 2012 | 0015 |
| Tabul Name have of Farence and Danish and Marita        | 2006                               | 2007        | 2008        | 2009          | 2010 | 2011 | 2012 | 2013 |
| Total Number of Emergency Department Visits             |                                    |             |             |               |      |      |      |      |
| Ten Leading Diagnoses on Admission and Prices           |                                    |             |             | ]             |      |      |      |      |

| Responsiveness of Hospital Staff  Pain Management  Communication about Medicines  Discharge Information  Care Transition  Cleanliness of Hospital Environment  Quietness of Hospital Environment  Overall Hospital Rating  Recommend the Hospital | -<br>-<br>-<br>-<br>-<br>-   | N/A HO        | CAHPS Star R | Ratings only | became ava | ilable in Apr | il 2015  |      |
|---|--|---------------|--------------|--------------|------------|---------------|----------|------|
| Responsiveness of Hospital Staff Pain Management Communication about Medicines Discharge Information Care Transition Cleanliness of Hospital Environment Quietness of Hospital Environment  | -<br>-<br>-<br>-<br>-  | N/A HO        | CAHPS Star R | Ratings only | became ava | ilable in Apr | il 2015  |      |
| Responsiveness of Hospital Staff Pain Management Communication about Medicines Discharge Information Care Transition Cleanliness of Hospital Environment  | -<br>-<br>-<br>-   | N/A HO        | CAHPS Star R | Ratings only | became ava | ilable in Apr | ril 2015 |      |
| Responsiveness of Hospital Staff Pain Management Communication about Medicines Discharge Information Care Transition  | -<br>-<br>-<br>-   | N/A HO        | CAHPS Star R | Ratings only | became ava | ilable in Apr | il 2015  |      |
| Responsiveness of Hospital Staff Pain Management Communication about Medicines Discharge Information  | -  | N/A HO        | CAHPS Star R | Ratings only | became ava | ilable in Apr | il 2015  |      |
| Responsiveness of Hospital Staff Pain Management Communication about Medicines  | -  | N/A H         | CAHDS Star B | estings only | hecamo ava | ilahla in Ann | -il 2015 |      |
| Responsiveness of Hospital Staff Pain Management  | -  |               |              |              |            |               |          |      |
| Responsiveness of Hospital Staff  |  |               |              |              |            |               |          |      |
|   |  |               |              |              |            |               |          |      |
|   | _  |               |              |              |            |               |          |      |
| Communication with Doctors  |  |               |              |              |            |               |          |      |
| Communication with Nurses   |  |               |              |              |            |               |          |      |
| Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings   |  |               |              |              |            |               |          |      |
| Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)   | AHCA Florid  | daHealthFind  | der website  |              |            |               |          |      |
| Rate of In-Patient Complications  | AHCA FloridaHealthFinder website                                       |               |              |              |            |               |          |      |
| Rate of In-Patient Readmissions   | AHCA FloridaHealthFinder website                                       |               |              |              |            |               |          |      |
| Total Number of Observation Visits  | 8029   |               | 9300         | 8823         | 9671       | 8491          | 7660     | 6657 |
|   | 2006   | 2007          | 2008         | 2009         | 2010       | 2011          | 2012     | 2013 |
| 10  | AHCA data  |               |              |              |            |               |          |      |
| 9   | AHCA data as required by FAC 59B-9                                     |               |              |              |            |               |          |      |
|   | AHCA data as required by FAC 598-9  AHCA data as required by FAC 598-9 |               |              |              |            |               |          |      |
| <u> </u>  |  |               |              |              |            |               |          |      |
| 5   |  | as required   |              |              |            |               |          |      |
| 4   | AHCA data  |               |              |              |            |               |          |      |
| 3   | AHCA data  | as required l | by FAC 59B-9 | 9            |            |               |          |      |
|   | AHCA data  |               |              |              |            |               |          |      |
|   | AHCA data  | as required   | by FAC 59B-9 | 9            |            |               |          |      |
| Ten Leading Primary Procedures and Prices   | AITCA data   | as required   | by TAC 33B.  | <i>,</i>     |            |               |          |      |
|   | AHCA data  |               |              |              |            |               |          |      |
| 8   | AHCA data  |               |              |              |            |               |          |      |
| 7   | AHCA data  | as required l | by FAC 59B-9 | 9            |            |               |          |      |
| 6   |  | as required l |              |              |            |               |          |      |
| 4 5   | AHCA data  |               |              |              |            |               |          |      |
|   | AHCA data  |               |              |              |            |               |          |      |
|   | AHCA data  | as required l | by FAC 59B-9 | 9            |            |               |          |      |
|   |  |               | by FAC 59B-9 |              |            |               |          |      |