



# Hospital Review



## Hospital Profile

**Hospital Name:** Flagler Hospital, Inc License Number: 3665  
**Address:** 400 Health Park Blvd, St. Augustine, FL 32086  
**Ownership Type:**  Proprietary  Not-for-Profit  Local Government Owned  
**Prepared by:** Roger Carter, CPA, pursuant to Executive Order 15-99

**Hospital Website:** [www.flaglerhospital.org](http://www.flaglerhospital.org)  
**Charge Master Website:** N/A Hospitals don't have chargemaster websites  
**Initial Licensure Date:** 4/21/1991  
**Number of Hospital Facilities:** One

Total Licensed Beds:			
Acute Care	307	Child Substance Abuse	
Adult Psychiatric	21	Comprehensive Medical Rehabilitation	
Adult Substance Abuse		Neonatal Intensive Care - Level II	7
Child Psychiatric		Neonatal Intensive Care - Level III	

	2006	2007	2008	2009	2010	2011	2012	2013	2014
<b>Financial Data:</b>									
Total Margin						3,702,038	18,989,661	9,486,391	8,349,436
Total Margin Percent						0.070%	1.6%	1.7%	0.9%
Total Deductions based on Medicaid Rates						615,665,625	644,004,303	658,338,599	710,424,402
Total Deductions for Bad Debt						27,024,220	30,031,387	31,593,987	31,059,779
Total Deductions for Charity Care						35,651,775	26,005,293	23,995,093	33,905,633
Total Deductions for Medicare						88,056,269	87,828,592	82,402,162	98,910,594
Total Deductions for Medicaid						5,548,253	10,228,128	9,434,932	2,515,514
Total Deductions for Commercial Insurance						84,621,988	79,651,510	72,207,896	90,031,595
Local Tax Revenue						\$ -	\$ -	\$ -	\$ -
Taxes Paid						\$ 2,254,388	\$ 2,424,856	\$ 2,608,862	\$ 2,606,918
Licensing Fees						\$ -	\$ -	\$ -	\$ -
Intergovernmental Transfers						\$ -	\$ -	\$ -	\$ -
Total Low Income Pool (LIP) Funding Received						\$ 328,698	\$ -	\$ -	\$ -
Foundation Contributions						\$ -	\$ -	\$ -	\$ -
Marketing/Advertising Expenses						\$ -	\$ 472,650	\$ 703,477	\$ 693,077
Average cost per patient per day						\$ 1,746	\$ 1,909	\$ 2,091	\$ 2,190
Average cost per patient per admission						\$ 8,305	\$ 9,188	\$ 9,809	\$ 9,764
Operating margin for next patient served						N/A	N/A	N/A	N/A
Number of patients referred to collections						N/A	N/A	N/A	N/A
Number of lawsuits against patients						-	-	-	-
<b>Medicaid Managed Care Contracts:</b>									
Number of plans contracted with for inpatient and outpatient services						3	5	5	5
Number of enrollees in the plans						-	-	-	-
Number of speciality plans						-	-	-	2
Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)						N/A	N/A	N/A	N/A
Average volume-weighted inpatient rate for speciality plans (as % of Medicaid fee)						N/A	N/A	N/A	N/A

Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)							N/A	N/A	N/A	N/A
Average volume-weighted outpatient rate speciality plans (as % of Medicaid fee)							N/A	N/A	N/A	N/A
<b>Employees</b>										
Number of Full Time Employees							1,434	1,461	1,519	1,483
Total Personnel Expense							\$ 90,529,360	\$ 91,404,788	\$ 96,616,213	\$ 97,538,912
<i>Executive and Management Salaries</i>							\$ 1,489,131	\$ 1,840,973	\$ 1,779,393	\$ 2,541,698
<i>Administrative Salaries/Expense</i>							\$ 946,911	\$ 1,051,334	\$ 1,425,498	\$ 1,781,878
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>							\$ -	\$ -	\$ -	\$ -
<i>Other salaries and benefits expense</i>							\$ 68,169,212	\$ 69,164,594	\$ 72,769,240	\$ 72,512,981
<b>Part Time/Seasonal Employees</b>							155	217	258	270
<i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>							\$ -	\$ -	\$ -	\$ -
Value of Salary and Benefits for Highest Paid Employee							\$ 422,733	\$ 509,099	\$ 470,712	\$ 422,991
Executive Compensation Packages Values for Five Highest Employees							\$ 1,198,179	\$ 1,197,937	\$ 1,455,820	\$ 1,385,587
Number of Volunteer Hours							70,068	77,589	70,834	69,669
		<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
<b>Hospital Services</b>										
<b>Total Number of In-Patient Admissions</b>							13,659	13,180	13,101	13,395
<b>Ten Most Common In-Patient Conditions and Procedures</b>										
<i>Ten Leading Discharge Diagnoses (with Charges and Average Payment Received)</i>										
	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges
Liveborn Infants According to Type of Birth (Ranges V30-V39)	1						\$ 3,748	\$ 5,461	\$ 5,928	
Other Forms of Heart Disease (Ranges 420-429)	2						\$ 40,979	\$ 39,732	\$ 42,841	
Psychoses (Ranges 290-299)	3						\$ 14,622	\$ 15,988	\$ 16,950	
Other Bacterial Diseases (Ranges 030-041)	4						\$ 85,410	\$ 79,697	\$ 78,825	
Complications Occurring Mainly in the Course of Labor and Delivery (Ranges 660-669)	5						\$ 9,070	\$ 9,388	\$ 9,761	
Chronic Obstructive Pulmonary Disease and Allied Conditions (Ranges 490-496)	6						\$ -	\$ 33,189	\$ 34,369	
Arthropathies and Related Disorders (Ranges 710-719)	7						\$ 50,086	\$ 50,797	\$ 50,878	
Ischemic Heart Disease (Ranges 410-414)	8						\$ -	\$ 75,305	\$ 73,020	
Normal Delivery, and Other Indications for Care In Pregnancy, Labor, and Delivery (Ranges 650-659)	9						\$ 11,718	\$ 11,629	\$ 11,654	
Other Diseases of Digestive System (Ranges 570-579)	10						\$ 40,225	\$ 36,154	\$ 38,802	
<b>Ten Leading Primary Procedures and Prices (with Charges and Average Payment Received)</b>										
No Procedures	1						\$ 16,289.0	\$ 15,996.0	\$ 17,056.0	
Miscellaneous Diagnostic and Therapeutic Procedures (Ranges 87-99)	2						\$ 49,332.0	\$ 40,725.0	\$ 47,389.0	
Operations on the Digestive System (Ranges 42-54)	3						\$ 48,850.0	\$ 52,436.0	\$ 52,209.0	
Operations on the Cardiovascular System (Ranges 35-39)	4						\$ -	\$ 62,366.0	\$ 64,433.0	
Operations on the Musculoskeletal System (Ranges 76-84)	5						\$ -	\$ 62,027.0	\$ 64,400.0	
Obstetrical Procedures (Ranges 72-75)	6						\$ -	\$ 10,539.0	\$ 10,831.0	
Operations on the Respiratory System (Ranges 30-34)	7						\$ 70,834.0	\$ 73,984.0	\$ 76,659.0	
Operations on the Integumentary System (Ranges 85-86)	8						\$ 42,843.0	\$ 42,225.0	\$ 45,633.0	
Procedures and Interventions, Not Elsewhere Classified (Ranges 00-00)	9						\$ 67,432.0	\$ 73,485.0	\$ 68,039.0	
Operations on the Nervous System (Ranges 01-05)	10						\$ 54,074.0	#N/A	\$ 53,876.0	
		<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
<b>Total Number of Out-Patient Visits</b>							133,553	133,927	114,511	
<b>Ten Most Common Out-Patient Conditions and Procedures</b>										
<i>Ten Leading Discharge Diagnoses and Prices (with Charges and Average Payment Received)</i>										
	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges	Average Charges
Diseases of Esophagus, Stomach, and Duodenum (Ranges 530-539)	905	1					\$ 7,711	\$ 6,510	\$ 6,301	
Other Disorders of Female Genital Tract (Ranges 617-629)	1025	2					\$ 14,695	\$ 14,318	\$ 13,144	
Benign Neoplasms (Ranges 210-229)	245	3					\$ 10,878	\$ 9,090	\$ 7,622	
Other Diseases of Urinary System (Ranges 590-599)	1005	4					\$ 11,144	\$ 8,439	\$ 8,214	
Hernia of Abdominal Cavity (Ranges 550-553)	915	5					\$ 17,470	\$ 17,600	\$ 16,802	
Other Diseases of Digestive System (Ranges 570-579)	930	6					\$ 15,316	\$ 4,505	\$ 15,906	
Complications of Surgical and Medical Care, Not Elsewhere Classified (Ranges 996-999)	1785	7					\$ 15,972	\$ 14,523	\$ 14,989	
Malignant Neoplasm of Bone, Connective Tissue, Skin, and Breast (Ranges 170-176)	220	8					\$ 19,138	\$ 17,183	\$ 16,210	
Symptoms (Ranges 780-789)	1600	9					\$ 11,339	\$ 11,791	\$ 10,060	
Person Encountering Health Services for Specific Procedures and Aftercare (Ranges V50-V59)	1830	10					\$ 16,621	\$ 9,611	\$ 8,201	
<b>Ten Leading Primary (Out-Patient) Procedures and Prices (with Charges and Average Payment Received)</b>										
							Charges	Charges	Charges	Charges
43239 - Upper Ndsc Biopsy Single/Multiple	1						\$ 7,358	\$ 8,396	\$ 9,419	
93458 - n/a	2						N/A	N/A	\$ 18,161	

45380 - Colonoscopy W/Biopsy Single/Multiple	3						\$ 4,753	\$ 5,370	\$ 6,783	
45378 - Colonoscopy Flx Dx W/Wo Collj Specimens	4						\$ 4,141	\$ 4,845	\$ 5,277	
36561 - Insj Tunneled Ctr Vad W/Subq Port Age 5 Yr/>	5						\$ 10,455	\$ 10,753	\$ 10,722	
58558 - Hysteroscopy Bx Endometrium&/Polypc W/Wo D&C	6						\$ 8,442	\$ 8,130	\$ 8,991	
45385 - Colsc Flx Prox Splenic Flxr Rmvl Les Snare Tq	7						\$ 5,421	\$ 5,740	\$ 6,533	
47562 - Laparoscopy Surg Cholecystectomy	8						\$ 17,128	\$ 17,402	\$ 16,954	
66984 - Cataract Removal Insertion Of Lens	9						\$ 7,913	\$ 7,828	\$ 7,308	
43235- Upper Gi Ndsc Dx W/Wo Collection Specimen	10						\$ 4,644	\$ 6,019	\$ 6,106	
		2006	2007	2008	2009	2010	2011	2012	2013	2014
<b>Total Number of Emergency Department Visits</b>							51,942	52,792	54,081	
<i>Ten Leading Diagnoses on Admission and Prices (with Charges and Average Payment Received)</i>										
Symptoms (Ranges 780-789)	1						\$ 5,463	\$ 5,738	\$ 6,249	
Acute Respiratory Infections (Ranges 460-466)	2						\$ 1,501	\$ 1,648	\$ 1,875	
Sprains and Strains of Joints and Adjacent Muscles (Ranges 840-848)	3						\$ 2,557	\$ 2,779	\$ 3,056	
Other Diseases of Urinary System (Ranges 590-599)	4						\$ 5,133	\$ 5,548	\$ 6,043	
Contusion with Intact Skin Surface (Ranges 920-924)	5						\$ -	\$ 3,472	\$ 3,848	
Dorsopathies (Ranges 720-724)	6						\$ 2,877	\$ 3,174	\$ 3,582	
Complications Mainly Related To Pregnancy (Ranges 640-649)	7						\$ 3,131	\$ 3,335	\$ 3,602	
Infections of Skin and Subcutaneous Tissue (Ranges 680-686)	8						\$ -	\$ -	\$ 2,028	
Diseases of the Ear and Mastoid Process (Ranges 380-389)	9						\$ 1,211	\$ 1,310	\$ 1,469	
Chronic Obstructive Pulmonary Disease and Allied Conditions (Ranges 490-496)	10						\$ 2,786	\$ -	\$ 3,383	
<i>Ten Leading Primary Procedures and Prices (with Charges and Average Payment Received)</i>										
	1						N/A	N/A	N/A	
	2						N/A	N/A	N/A	
	3						N/A	N/A	N/A	
	4						N/A	N/A	N/A	
	5						N/A	N/A	N/A	
	6						N/A	N/A	N/A	
	7						N/A	N/A	N/A	
	8						N/A	N/A	N/A	
	9						N/A	N/A	N/A	
	10						N/A	N/A	N/A	
		2006	2007	2008	2009	2010	2011	2012	2013	2014
Total Number of Observation Visits							3,108	3,994	3,509	3,010
Rate of In-Patient Readmissions							8.2%	8.0%	6.9%	5.2%
Rate of In-Patient Complications							0.94%	0.97%	0.99%	1.00%
Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)							1.111%	1.076%	1.050%	1.218%
<b>Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings</b>										
<i>Communication with Nurses</i>										77.4
<i>Communication with Doctors</i>										76.3
<i>Responsiveness of Hospital Staff</i>										63.6
<i>Pain Management</i>										72.0
<i>Communication about Medicines</i>										62.0
<i>Discharge Information</i>										85.0
<i>Care Transition</i>										49.4
<i>Cleanliness of Hospital Environment</i>										68.6
<i>Quietness of Hospital Environment</i>										62.7
<i>Overall Hospital Rating</i>										72.0
<i>Recommend the Hospital</i>										75.5
<i>Summary Star Rating</i>										3 Stars
Case mix							1.45	1.50	1.54	1.51