



# Hospital Review



## Hospital Profile

Hospital Name: \_\_\_\_\_ License Number: 4495

Address: \_\_\_\_\_

Ownership Type:  Proprietary  Not-for-Profit  Local Government Owned

Prepared by: \_\_\_\_\_, pursuant to Executive Order 15-99

Hospital Website: \_\_\_\_\_

Charge Master Website: \_\_\_\_\_

Initial Licensure Date: \_\_\_\_\_

Number of Hospital Facilities: \_\_\_\_\_

Total Licensed Beds: \_\_\_\_\_

|                       |    |                                      |  |
|-----------------------|----|--------------------------------------|--|
| Acute Care            | 20 | Child Substance Abuse                |  |
| Adult Psychiatric     |    | Comprehensive Medical Rehabilitation |  |
| Adult Substance Abuse |    | Neonatal Intensive Care - Level II   |  |
| Child Psychiatric     |    | Neonatal Intensive Care - Level III  |  |

|  | 2006      | 2007      | 2008      | 2009      | 2010      | 2011      | 2012      | 2013        | 2014        |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-------------|-------------|
| <b>Financial Data:</b>                           |           |           |           |           |           |           |           |             |             |
| Total Margin                                     | 552,235   | 204,613   | (529,463) | (541,510) | (581,166) | (753,881) | (693,429) | (1,989,538) | (1,901,236) |
| Total Margin Percent                             | 3.17%     | 2.80%     | -5.80%    | -4.70%    | -4.90%    | -6.20%    | -5.70%    | -17.70%     | -7.77%      |
| Total Deductions from Gross Revenue              |           |           |           |           |           |           |           |             |             |
| <i>Total Deductions for Bad Debt</i>             | 623,837   | 609,938   | 1,156,894 | 828,634   | 1,575,588 | 930,373   | 1,146,823 | 1,385,107   | 1,129,247   |
| <i>Total Deductions for Charity Care</i>         | 1,141,134 | 1,290,304 | 1,539,557 | 2,208,481 | 1,226,999 | 1,633,997 | 1,443,905 | 1,176,942   | 1,034,824   |
| <i>Total Deductions for Medicare</i>             | 5,778,624 | 5,263,892 | 8,833,995 | 9,726,506 | 9,424,234 | 7,346,342 | 6,385,047 | 6,665,520   | 6,153,808   |
| <i>Total Deductions for Medicaid</i>             | 1,451,596 | 910,879   | 2,985,246 | 3,663,071 | 3,989,469 | 3,150,169 | 3,661,690 | 3,896,543   | 2,351,659   |
| <i>Total Deductions for Commercial Insurance</i> | 1,047,134 | 1,092,726 | 2,262,501 | 3,318,437 | 2,874,781 | 2,547,534 | 2,352,042 | 2,278,251   | 2,151,669   |
| Local Tax Revenue                                | -         | -         | -         | -         | -         | -         | -         | -           | -           |
| Taxes  | 87,018    | 96,262    | 95,043    | 94,700    | 105,049   | 145,548   | 168,991   | 129,219     | 220,077     |
| Licensing Fees                                   |           |           |           |           |           |           |           |             |             |
| Intergovernmental Transfers                      | -         | -         | -         | -         | -         | -         | -         | -           | 1,300,000   |
| Total Low Income Pool (LIP) Funding Received     | 400,600   | 406,329   | 307,160   | 258,909   | 258,222   | 213,837   | 197,722   | 176,247     | 1,616,469   |
| Foundation Contributions                         | N/A       | N/A       | 32,618    | 6,600     | 5,310     | 16,420    | 45,888    | 31,034      | 9,872       |
| Market Value of Foundation                       | N/A       | N/A       | N/A       |           |           |           |           |             |             |
| Marketing/Advertising Expenses                   | -         | -         | -         | -         | 20,269    | 15,616    | 33,148    | 29,274      | 24,046      |
| Average cost per patient per day                 |           | 998.31    | 1,059.94  | 1,125.95  | 1,288.51  | 1,201.53  | 1,253.23  | 1,284.02    |             |
| Average cost per patient per admission           |           | 7,586.30  | 3,969.63  | 4,097.88  | 4,700.99  | 4,417.35  | 4,452.47  | 4,727.66    |             |
| Operating margin for next patient served         |           |           |           |           |           |           |           |             |             |

|  |                                    |             |             |             |             |             |             |             |             |
|--|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Number of patients referred to collections   | 251                                | 1269        | 1626        | 1528        | 423         | 2361        | 2495        | 3404        | 2056        |
| Number of lawsuits from patients referred to collections                                     | 0                                  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           |
| <b>Medicaid Managed Care Contracts:</b>  |                                    |             |             |             |             |             |             |             |             |
| Number of plans contracted with for inpatient and outpatient services                        | 0                                  | 0           | 0           | 0           | 0           | 0           | 2           | 4           | 5           |
| Number of enrollees in the plans   | 0                                  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 3462        |
| Number of speciality plans   | 0                                  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           |
| Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)             | n/a                                | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         |
| Average volume-weighted inpatient rate for speciality plans (as % of Medicaid fee)           | n/a                                | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         |
| Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)                | n/a                                | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         |
| Average volume-weighted outpatient rate speciality plans (as % of Medicaid fee)              | n/a                                | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         |
| <b>Employees</b>   |                                    |             |             |             |             |             |             |             |             |
| Number of Full Time Employees  | 88.1                               | 95.0        | 108.8       | 126.0       | 128.1       | 125.8       | 134.3       | 131.7       | 115.0       |
| Total Personnel Expense  | 4,072,793                          | 4,395,174   | 4,887,509   | 5,586,247   | 5,586,354   | 5,900,746   | 6,231,603   | 5,980,335   | 5,642,541   |
| <i>Executive and Management Salaries</i>   |                                    |             |             |             |             |             |             |             |             |
| <i>Administrative Salaries/Expense</i>   | 226,147                            | 274,507     | 299,992     | 361,933     | 279,579     | 191,640     | 207,367     | 217,881     | 195,559     |
| <i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>                      | -                                  | -           | -           | -           | -           | -           | -           | -           | -           |
| <i>Other salaries and benefits expense</i>   | 3,846,646                          | 4,120,667   | 4,587,517   | 5,948,180   | 5,306,775   | 5,709,106   | 6,024,236   | 5,762,454   | 4,588,982   |
| <b>Part Time/Seasonal Employees</b>  |                                    |             |             |             |             |             |             |             | -           |
| <i>Governmental Affairs/Lobbyist salaries (including legal counsel)</i>                      | -                                  | -           | -           | -           | -           | -           | -           | -           | -           |
| Highest salary   | info not available                 |             | 157,284     | 183,246     | 198,220     | 93,346      | 104,048     | 104,118     | 105,904     |
| Executive Compensation Packages (total expense)  | info not available                 |             | 177,284     | 203,246     | 218,220     | 79,282      | 89,872      | 100,050     | 100,997     |
| Number of Volunteer Hours  | 0                                  | 0           | 0           | 3289        | 4268        | 4486        | 4281        | 3689        | 3402        |
|  | <b>2006</b>                        | <b>2007</b> | <b>2008</b> | <b>2009</b> | <b>2010</b> | <b>2011</b> | <b>2012</b> | <b>2013</b> | <b>2014</b> |
| <b>Hospital Services</b>   |                                    |             |             |             |             |             |             |             |             |
| <b>Total Number of In-Patient Admissions</b>   | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| <b>Ten Most Common In-Patient Conditions and Procedures</b>                                  |                                    |             |             |             |             |             |             |             |             |
| <i>Ten Leading Discharge Diagnoses (with Charges and Average Payment Received)</i>           |                                    |             |             |             |             |             |             |             |             |
| 1  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 2  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 3  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 4  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 5  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 6  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 7  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 8  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 9  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 10   | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| <i>Ten Leading Primary Procedures and Prices (with Charges and Average Payment Received)</i> |                                    |             |             |             |             |             |             |             |             |
| 1  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 2  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 3  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 4  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 5  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 6  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 7  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
| 8  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |

|  |    |                                    |             |             |             |             |             |             |             |             |
|--|----|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
|  | 9  | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
|  | 10 | AHCA data as required by FAC 59E-7 |             |             |             |             |             |             |             |             |
|  |    | <b>2006</b>                        | <b>2007</b> | <b>2008</b> | <b>2009</b> | <b>2010</b> | <b>2011</b> | <b>2012</b> | <b>2013</b> | <b>2014</b> |
| <b>Total Number of Out-Patient Visits</b>  |    | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
| <b>Ten Most Common Out-Patient Conditions and Procedures</b>   |    |                                    |             |             |             |             |             |             |             |             |
| <i>Ten Leading Discharge Diagnoses and Prices (with Charges and Average Payment Received)</i>              |    |                                    |             |             |             |             |             |             |             |             |
|  | 1  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 2  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 3  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 4  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 5  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 6  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 7  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 8  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 9  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 10 | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
| <i>Ten Leading Primary (Out-Patient) Procedures and Prices (with Charges and Average Payment Received)</i> |    |                                    |             |             |             |             |             |             |             |             |
|  | 1  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 2  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 3  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 4  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 5  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 6  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 7  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 8  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 9  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 10 | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  |    | <b>2006</b>                        | <b>2007</b> | <b>2008</b> | <b>2009</b> | <b>2010</b> | <b>2011</b> | <b>2012</b> | <b>2013</b> | <b>2014</b> |
| <b>Total Number of Emergency Department Visits</b>   |    | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
| <i>Ten Leading Diagnoses on Admission and Prices (with Charges and Average Payment Received)</i>           |    |                                    |             |             |             |             |             |             |             |             |
|  | 1  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 2  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 3  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 4  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 5  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 6  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 7  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 8  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 9  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 10 | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
| <i>Ten Leading Primary Procedures and Prices (with Charges and Average Payment Received)</i>               |    |                                    |             |             |             |             |             |             |             |             |
|  | 1  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 2  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 3  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 4  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 5  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 6  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 7  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 8  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 9  | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  | 10 | AHCA data as required by FAC 59B-9 |             |             |             |             |             |             |             |             |
|  |    | <b>2006</b>                        | <b>2007</b> | <b>2008</b> | <b>2009</b> | <b>2010</b> | <b>2011</b> | <b>2012</b> | <b>2013</b> | <b>2014</b> |

|  |  |        |        |        |        |        |        |        |     |
|--|--|--------|--------|--------|--------|--------|--------|--------|-----|
| Total Number of Observation Visits   | 176  | 91     | 89     | 35     | 25     | 9      | 54     | 300    | 317 |
| Rate of In-Patient Readmissions  | AHCA FloridaHealthFinder website   |        |        |        |        |        |        |        |     |
| Rate of In-Patient Complications   | AHCA FloridaHealthFinder website   |        |        |        |        |        |        |        |     |
| Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)                            | AHCA FloridaHealthFinder website   |        |        |        |        |        |        |        |     |
| <b>Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings</b> |  |        |        |        |        |        |        |        |     |
| <i>Communication with Nurses</i>   | N/A HCAHPS Star Ratings only became available in April 2015 DMH is a CAH does not report |        |        |        |        |        |        |        |     |
| <i>Communication with Doctors</i>  |  |        |        |        |        |        |        |        |     |
| <i>Responsiveness of Hospital Staff</i>  |  |        |        |        |        |        |        |        |     |
| <i>Pain Management</i>   |  |        |        |        |        |        |        |        |     |
| <i>Communication about Medicines</i>   |  |        |        |        |        |        |        |        |     |
| <i>Discharge Information</i>   |  |        |        |        |        |        |        |        |     |
| <i>Care Transition</i>   |  |        |        |        |        |        |        |        |     |
| <i>Cleanliness of Hospital Environment</i>   |  |        |        |        |        |        |        |        |     |
| <i>Quietness of Hospital Environment</i>   |  |        |        |        |        |        |        |        |     |
| <i>Overall Hospital Rating</i>   |  |        |        |        |        |        |        |        |     |
| <i>Recommend the Hospital</i>  |  |        |        |        |        |        |        |        |     |
| <i>Summary Star Rating</i>   |  |        |        |        |        |        |        |        |     |
| Casemix  |  | 0.8637 | 0.9156 | 0.9047 | 0.9369 | 0.9014 | 0.8981 | 0.9359 |     |