



# Hospital Review



## Hospital Profile

**Hospital Name:** Bay County Health System LLC d/b/a Bay Medical Center Sacred Heart Health System License Number: 3982  
**Address:** 615 North Bonita, Ave, Panama City, FL 32401  
**Ownership Type:**  Proprietary  Not-for-Profit  Local Government Owned  
**Prepared by:** Lawrence Dawson , pursuant to Executive Order 15-99

**Hospital Website:** AHCA Florida HealthFinder.gov  
**Charge Master Website:** N/A Hospitals don't have chargemaster websites  
**Initial Licensure Date:** AHCA  
**Number of Hospital Facilities:** 1

No ambiguity - available to fill out  
 Need instructions to ensure uniform reporting  
 Changed from Original Form Sent to Hospitals

**Total Licensed Beds:**  
**Acute Care** AHCA licensure list  
**Adult Psychiatric** AHCA licensure list  
**Adult Substance Abuse** AHCA licensure list  
**Child Psychiatric** AHCA licensure list

**Child Substance Abuse** AHCA licensure list  
**Comprehensive Medical Rehabilitation** AHCA licensure list  
**Neonatal Intensive Care - Level II** AHCA licensure list  
**Neonatal Intensive Care - Level III** AHCA licensure list

Financial Data:	2006	2007	2008	2009	2010	2011	2012	2013
Total Margin								
Total Margin Percent								
Total Deductions from Gross Revenue	AHCA FHURS C-2 line 25, line 3 and line 14							
Total Deductions for Bad Debt								
Total Deductions for Charity Care	AHCA FHURS C-3a line 1 column 6							
Total Deductions for Medicare	AHCA FHURS C-3a line 3 and 4 column 6							
Total Deductions for Medicaid	AHCA FHURS C-3a line 5 column 6 and line 10, column 6 (Medicare Advantage)							
Total Deductions for Commercial Insurance	AHCA FHURS C-3a line 6 column 6 and line 11, column 6 (Medicaid HMO)							
Local Tax Revenue	AHCA FHURS C-3a line 12, 13 & 14 column 6							
Taxes	AHCA FHURS C-4 line 32							
Licensing Fees	AHCA FHURS C-6 line 34, line 34a, C-2 line 18, X-1 line 2							
Intergovernmental Transfers	AHCA FHURS C-6 line 34							
Total Low Income Pool (LIP) Funding Received	AHCA Intergovernmental Transfers Letters of Agreement							
Foundation Contributions	AHCA FMMIS data							
	Need instructions to ensure uniform reporting							

Marketing/Advertising Expenses	AHCA FHURS C-6 line 21, "hospital administration" or IRS 990, Part IX line 12 (NFPs)								
Average cost per patient per day	AHCA FHURS report (Note: AHCA uses "per adjusted patient day")								
Average cost per patient per admission	AHCA FHURS report (Note: AHCA uses "per adjusted admission")								
Operating margin for next patient served	Need instructions to ensure uniform reporting								
Number of patients referred to collections	Need instructions to ensure uniform reporting								
Number of lawsuits from patients referred to collections	Need instructions to ensure uniform reporting								
<b>Medicaid Managed Care Contracts:</b>									
Number of plans contracted with for inpatient and outpatient services	1	1	1	1	1	1	1	1	5
Number of enrollees in the plans	AHCA Florida Statewide Medicaid Enrollment Report								
Number of specialty plans	AHCA Florida Statewide Medicaid Enrollment Report								
Average volume-weighted inpatient rate for standard plans (as % of Medicaid fee)	N/A--contract confidentiality clause								
Average volume-weighted inpatient rate for specialty plans (as % of Medicaid fee)	N/A--contract confidentiality clause								
Average volume-weighted outpatient rate standard plans (as % of Medicaid fee)	N/A--contract confidentiality clause								
Average volume-weighted outpatient rate specialty plans (as % of Medicaid fee)	N/A--contract confidentiality clause								
<b>Employees</b>									
Number of Full Time Employees	AHCA FHURS C-6, line 41 column 4								
Total Personnel Expense	AHCA FHURS C-6, line 41 column 1 and X-1 line 12								
Executive and Management Salaries	AHCA FHURS C-6 line 21, column 1								
Administrative Salaries/Expense	AHCA FHURS C-6 line 21, column 1								
Governmental Affairs/Lobbyist salaries (including legal counsel)	AHCA FHURS C-6 line 21, column 1								
Other salaries and benefits expense	AHCA FHURS C-6 line 41 column 1 minus line 21 column 1								
<b>Part Time/Seasonal Employees</b>									
Governmental Affairs/Lobbyist salaries (including legal counsel)	AHCA FHURS C-6 line 21, column 1								
Highest salary	IRS 990 for NFP								
Executive Compensation Packages (total expense)	IRS 990 for NFP								
Number of Volunteer Hours	Need instructions to ensure uniform reporting								
	2006	2007	2008	2009	2010	2011	2012	2013	
<b>Hospital Services</b>									
Total Number of In-Patient Admissions	AHCA data as required by FAC 59E-7								
<b>Ten Most Common In-Patient Conditions and Procedures</b>									
Ten Leading Discharge Diagnoses and Prices									
1	AHCA data as required by FAC 59E-7								
2	AHCA data as required by FAC 59E-7								
3	AHCA data as required by FAC 59E-7								
4	AHCA data as required by FAC 59E-7								
5	AHCA data as required by FAC 59E-7								
6	AHCA data as required by FAC 59E-7								
7	AHCA data as required by FAC 59E-7								

	2006	2007	2008	2009	2010	2011	2012	2013
8	AHCA data as required by FAC 59E-7							
9	AHCA data as required by FAC 59E-7							
10	AHCA data as required by FAC 59E-7							
<b>Ten Leading Primary Procedures and Prices</b>								
1	AHCA data as required by FAC 59E-7							
2	AHCA data as required by FAC 59E-7							
3	AHCA data as required by FAC 59E-7							
4	AHCA data as required by FAC 59E-7							
5	AHCA data as required by FAC 59E-7							
6	AHCA data as required by FAC 59E-7							
7	AHCA data as required by FAC 59E-7							
8	AHCA data as required by FAC 59E-7							
9	AHCA data as required by FAC 59E-7							
10	AHCA data as required by FAC 59E-7							
<b>Total Number of Out-Patient Visits</b>								
<b>Ten Most Common Out-Patient Conditions and Procedures</b>								
<b>Ten Leading Discharge Diagnoses and Prices</b>								
1	AHCA data as required by FAC 59B-9							
2	AHCA data as required by FAC 59B-9							
3	AHCA data as required by FAC 59B-9							
4	AHCA data as required by FAC 59B-9							
5	AHCA data as required by FAC 59B-9							
6	AHCA data as required by FAC 59B-9							
7	AHCA data as required by FAC 59B-9							
8	AHCA data as required by FAC 59B-9							
9	AHCA data as required by FAC 59B-9							
10	AHCA data as required by FAC 59B-9							
<b>Ten Leading Primary (Out-Patient) Procedures and Prices</b>								
1	AHCA data as required by FAC 59B-9							
2	AHCA data as required by FAC 59B-9							
3	AHCA data as required by FAC 59B-9							
4	AHCA data as required by FAC 59B-9							
5	AHCA data as required by FAC 59B-9							
6	AHCA data as required by FAC 59B-9							
7	AHCA data as required by FAC 59B-9							
8	AHCA data as required by FAC 59B-9							
9	AHCA data as required by FAC 59B-9							
10	AHCA data as required by FAC 59B-9							
<b>Total Number of Emergency Department Visits</b>								
<b>Ten Leading Diagnoses on Admission and Prices</b>								
1	AHCA data as required by FAC 59B-9							
2	AHCA data as required by FAC 59B-9							
3	AHCA data as required by FAC 59B-9							

	2006	2007	2008	2009	2010	2011	2012	2013	
4	AHCA data as required by FAC 59B-9								
5	AHCA data as required by FAC 59B-9								
6	AHCA data as required by FAC 59B-9								
7	AHCA data as required by FAC 59B-9								
8	AHCA data as required by FAC 59B-9								
9	AHCA data as required by FAC 59B-9								
10	AHCA data as required by FAC 59B-9								
<b>Ten Leading Primary Procedures and Prices</b>									
1	AHCA data as required by FAC 59B-9								
2	AHCA data as required by FAC 59B-9								
3	AHCA data as required by FAC 59B-9								
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6	AHCA data as required by FAC 59B-9								
7	AHCA data as required by FAC 59B-9								
8	AHCA data as required by FAC 59B-9								
9	AHCA data as required by FAC 59B-9								
10	AHCA data as required by FAC 59B-9								
<b>Total Number of Observation Visits</b>		670	1295	1662	1834	2254	1505	1732	3382
Rate of In-Patient Readmissions		AHCA FloridaHealthFinder website							
Rate of In-Patient Complications		AHCA FloridaHealthFinder website							
Rate of Adverse Incidents (AHRQ Mortality Rating and Infection Reporting)		AHCA FloridaHealthFinder website							
<b>Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) Star Ratings</b>									
<i>Communication with Nurses</i>									
<i>Communication with Doctors</i>									
<i>Responsiveness of Hospital Staff</i>									
<i>Pain Management</i>									
<i>Communication about Medicines</i>									
<i>Discharge Information</i>									
<i>Care Transition</i>									
<i>Cleanliness of Hospital Environment</i>									
<i>Quietness of Hospital Environment</i>									
<i>Overall Hospital Rating</i>									
<i>Recommend the Hospital</i>									
<i>Summary Star Rating</i>									
Casemix		AHCA Florida HealthFinder website							

N/A HCAHPS Star Ratings only became available in April 2015