

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Fri 10/23/2015 1:04:46 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
MAIL_RECEIVED: Fri 10/23/2015 1:04:51 PM

Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

[REDACTED], uninsured (wife insured but can not afford to insure both of us on [REDACTED].) On [REDACTED] 15 I was [REDACTED]. I was taken to the [REDACTED] for treatment. I knew from previous experience (when insured) that this would be about \$2500 to \$2700, (total hospital & doctor) which I could afford to pay. I was told to return in 7 to 10 days to have the 8 stitches removed. On [REDACTED] 15 after the stitches were removed a doctor entered the exam room, after discussing the fact that I had no insurance she said she wanted to do a CT scan on my abdominal wall. I said I guess I could afford another \$400 to \$500 if she thought I needed it. At this point I was taken to a room and had an IV inserted (told it was for contrast agent), blood was drawn (?) and I was handed a urine sample cup (?). After the IV bag was empty I was wheelchaired to a room and told to stand in a test device. I asked if this was the CT scan and the operator said no that this was a chest X-ray (?). After some time I was wheelchired to another room and placed on a table. This turned out to be an ultra-sound of my arms (?). After

another wait, I was taken to the CT scan room. Later I was told everything was normal and to go home. This second (follow-up) visit to have the 8 stitches removed was billed at almost \$13,300. This included the hospital (\$12,388), doctor (\$500), blood lab (\$188) and Ultra-sound lab (\$200). The CT scan turned out to be almost \$7000 alone. I was NEVER told of the true cost of the CT scan, nor was I ever informed of any of the other test this doctor ordered. Please feel free to contact me with any questions or request for documentation about this incident. [REDACTED]