

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Thur 10/22/2015 8:23:12 PM
Importance: Normal
Subject: Hospital Price Gouging and Billing Problems (AHCAPHI)
MAIL_RECEIVED: Thur 10/22/2015 8:23:17 PM

Requestor Information

Name: [REDACTED]
Email: [REDACTED]

Concern/Question

Subject Hospital Price Gouging and Billing
: Problems

Question or Concern:

Health Bills—Price gouging and billing problems
On [REDACTED] 2014, [REDACTED] went to [REDACTED] because her blood sugar was over 300. They kept her for [REDACTED]. She was sent a bill for \$78,778.66. Since she had lost her job at [REDACTED] and her husband only makes [REDACTED] and [REDACTED], they didn't have enough money to pay the bill. They came to me because I was volunteering at their church helping people with personal business. The lawyer who I work with called [REDACTED] and we were able to get the bill reduced to \$27572. But its was sent to a [REDACTED]. This is still too expensive for them to pay. [REDACTED] has another bill from [REDACTED] for \$2561 from the same hospital visit. I have since helped her get [REDACTED] so from now on, [REDACTED] won't have problems like this. But they still need help with this \$27572 bill. Another big bill: Around the same time I first saw the bill mentioned above, [REDACTED] husband, [REDACTED] showed me another bill he had from a [REDACTED] for when HE visited the hospital. The bill was from [REDACTED] \$1367 for [REDACTED] 13 and \$996 for [REDACTED] 14. (Total: \$2363.00) At the time he was treated, [REDACTED] had primary insurance from [REDACTED] from his job at a [REDACTED]

[REDACTED] and [REDACTED]
[REDACTED] In addition to this he had an
[REDACTED]
[REDACTED] billed his
secondary insurance first [REDACTED] it was declined
and no one ever billed his primary insurance
company, [REDACTED]. So this bill also went to a
[REDACTED] [REDACTED] called
[REDACTED] and asked him for his credit card
number. [REDACTED] gave the his credit card number.
So now the total \$2363.00 is on his credit card on
which he can pay \$10 per month with a probable
interest rate of 18%. [REDACTED]
[REDACTED] is going to be paying this hospital bill [REDACTED]
[REDACTED]. A bill like this could cause him
to lose his house and everything he has worked
for. The ironic thing is that he had TWO insurance
policies which should have covered the total
amount. If someone can help with these two
problems, we would be grateful. Written by
[REDACTED] for [REDACTED] and
[REDACTED]