

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Mon 10/26/2015 2:40:27 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
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Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

My husband went to the emergency room at [REDACTED] with a [REDACTED] [REDACTED]. All they wanted to do was put an IV in him just in case he needed it. Also wanted to get him a hospital bed in case he needed it. Everyone in the waiting room were sitting there with IV's in their arms. After 5 hrs we left because the couple sitting next us had been waiting for 8 hrs. How much does all this cost since they are doing this before you get to see a doctor. Told average wait is 8 hrs. He refused the IV and told them he was not going to lay in a bed in the hall until he saw a doctor. We live in fear of having to go back there. It is a wasted expense. Wrote a letter and was told that is their procedures and they were working on shorter wait times.