

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Tue 10/20/2015 4:35:14 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
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Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

At [REDACTED] in [REDACTED], on all three occasions my family has had to use the facility, we could not get itemized bills. The invoice as presented only stated, "Bill." When a truly itemized bill was requested, a paper copy is mailed that only provides "levels of care" and terminology that seems to have duplicate or redundant application. As a health care consumer, I think it strange that detailed, comprehensive information is not proactively provided when ANY transaction is made - regardless of whether it is for health care or not. In my view, free market health care has failed all involved in this way.