

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Tue 10/20/2015 4:35:14 PM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
**MAIL\_RECEIVED:** Tue 10/20/2015 4:35:18 PM

**Submittor Information**

**Name:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email Address:** [REDACTED]  
**County:** [REDACTED]

**Price Gouging Experience:**

At [REDACTED] in [REDACTED], on all three occasions my family has had to use the facility, we could not get itemized bills. The invoice as presented only stated, "Bill." When a truly itemized bill was requested, a paper copy is mailed that only provides "levels of care" and terminology that seems to have duplicate or redundant application. As a health care consumer, I think it strange that detailed, comprehensive information is not proactively provided when ANY transaction is made - regardless of whether it is for health care or not. In my view, free market health care has failed all involved in this way.