

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Tue 10/20/2015 6:18:21 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
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Submittor Information

Name: [REDACTED]
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Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

I had heart surgery which requires numerous blood tests to be performed throughout my hospital stay. I was not aware that the blood tests would be performed in a way that was not covered by my insurance. I tried to appeal with insurance and was denied stating "interpretation fees billed for the automated laboratory test are not covered". Someone I spoke with from insurance told me to ask the pathologist to resubmit the claims without the machine attachment, but the pathologist's billing department said they could not do that because that is how the tests were performed. Now I am between a rock and a hard place with a \$4,213.00 bill for 4 days worth of blood work that was medically necessary for my procedure and hospital stay but not covered by insurance.