

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Tue 10/20/2015 7:36:00 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
MAIL_RECEIVED: Tue 10/20/2015 7:36:04 PM

Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

I have several: 1st [REDACTED] charged me \$11274 for a [REDACTED] which at an imaging center 2 miles away is about \$2500. They made me pay \$684.80 up front and when i questioned their charges they said if i paid \$844.11 the bill would be satisfied. Not everyone would question the bill but they had the wrong billing code on it so I did.

[REDACTED] (cash price) \$180.87 [REDACTED] over \$12k. [REDACTED] over \$14k. 3rd: [REDACTED]

billed as Diagnostic which pays more, I requested bill be fixed and resubmitted to insurance, never heard from them again & didn't receive updated bill. 4th: [REDACTED] billed as complete [REDACTED], which pays more, today I requested that be resubmitted to insurance. Guarantee I will never hear from them or receive an updated bill. I am fortunate to have a family member that does billing and checks everything for me ALL 3 ([REDACTED] & [REDACTED])

[REDACTED] were submitted to my insurance with incorrect codes that ironically paid more than the actual procedure. Please contact me with any questions or for documentation should you need it. I am considering hiring an attorney at this point so something can be done to stop this criminal act against the public. Thank you for your time, [REDACTED]