

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Tue 10/20/2015 8:21:45 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
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Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

[REDACTED] I went to the [REDACTED] [REDACTED] on [REDACTED]. I thought this was a walk in clinic, apparently it is a free standing emergency room. I had a reaction to [REDACTED] and had developed a large painful blister on my right forearm. The doctor came in looked at my arm and left, maybe 45 seconds. I paid about \$200 that day then was told I would receive a bill for the rest. They billed me an additional \$1,000. All they did was prescribe a hydro cortisone and antibiotic. [REDACTED] [REDACTED] so I am very familiar with the high cost of providing medical care. I would of appreciated if they told me before the doctor came in that it would cost more than \$200-\$300. When I called billing they told me it was my responsibility and that it is clear that it is a emergency room.I paid the bill but I was very disappointed with this provider and knew I had been taken advantage of.