

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Wed 10/21/2015 11:43:19 AM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
**MAIL\_RECEIVED:** Wed 10/21/2015 11:43:24 AM

**Submittor Information**

**Name:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email Address:** [REDACTED]  
**County:** [REDACTED]

**Price Gouging Experience:**

Saw this comment form in the newspaper online this morning . I was [REDACTED] recently by a [REDACTED] who had a conduct unbecoming complaint in his file for an incident between us already. The [REDACTED] was blatant abuse of the law, retaliation and personal vendetta. He is under investigation now. I just received the bill yesterday for the [REDACTED] at [REDACTED] [REDACTED]. Nearly \$14,000. Unbelievable. No details nor itemization. I refused all treatment while at the facility and have requested an itemized list. I notified them immediately of my intent to sue. While there, I heard stories from others who were taken in under [REDACTED]. Several were under "suicidal" claims with those patients steadfastly maintaining it was untrue and that Dr.'s had LIED. In my own medical file i found a similiar reference to "Suidcidal". This was NEVER mentioned by me nor by any Doctor but there it was ...IN WRITING. One patient had arrived from [REDACTED] that same day to go to a detox program and was taken to [REDACTED] under [REDACTED] because he said "Yes" when asked if had "Ever" had suicidal thoughts. He was [REDACTED] [REDACTED] and brought to the mental hospital in a police car. He had a great job with great medical insurance. It is my belief that the [REDACTED] is being blatantly abused to fill

beds with patients who have no need nor desire for care. The facility was filthy. The air conditioners full of mold, large clumps of dust bunnies and even garbage and bodily fluids on the floors. Graffiti on the walls in plain view of staff. Fights and violence. About half of the staff barely speaks/understands English. Almost all of the doctors are foreign as well. I asked for a simple respirator to alleviate breathing problems from the dust and mold sensitivity. I was told they didn't have any. I was also very concerned about communicable diseases and their lack of caution given some of these patients are "homeless" and taken in off the streets with a myriad of nasty coughs and health problems. I doubt the Hospital pays very well but I did find the bill to be exorbitant given the low standard of care at the facility. "Health care" goals should not be driven by a hospital's desire for revenue. I hope there will be investigation, oversight and reform. [REDACTED]