

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Sun 10/25/2015 1:02:17 AM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
**MAIL\_RECEIVED:** Sun 10/25/2015 1:02:23 AM

**Submittor Information**

**Name:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email Address:** [REDACTED]  
**County:** [REDACTED]

**Price Gouging Experience:**

In [REDACTED] 2014 I brought my then 1 year old daughter to the [REDACTED] [REDACTED] as she developed a [REDACTED] all over her body. She was admitted to the hospital but transferred via [REDACTED] to [REDACTED] [REDACTED] did not have a pediatric unit. This was my first experience with price gouging as I was charged for the [REDACTED] [REDACTED] even though I was admitted to the hospital by [REDACTED] and transferred to [REDACTED]. My research into my insurance and Florida law lead me to find if a patient is admitted from an ER that all ER copays and deductibles are waived and rolled into major hospital bills. My insurance agreed but since [REDACTED] bills itself under its [REDACTED] [REDACTED] my insurance said the bill from [REDACTED] was accurate and I had to pay the ER deductible of \$250. I then was price gouged by [REDACTED] as I was given no discount because I had insurance. Upon talking to the billing department I received notification that I would have received 60% discount on my bill if I did not have insurance and was choosing to pay cash. Because my deductible was \$2000 I was charged and

was required to pay more than \$2000.  
Had I never told the hospital I had  
insurance I would have been required to  
pay much less than \$2000 as I was  
charged fully with out any discounts. It  
would have been a better economic  
decision to state I did not have insurance.