

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Wed 10/21/2015 11:50:19 AM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
MAIL_RECEIVED: Wed 10/21/2015 11:50:29 AM

Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

Our son was fishing [REDACTED] 2015 and got a hook stuck in his finger; it was after [REDACTED] so my husband took him to [REDACTED] [REDACTED] (Urgent care was closed; we were worried about infection). ER performed more tests than we thought necessary (in fact suggested an xray to make sure no bone fracture even though entry was fleshy part of finger; we declined xray); ended up a [REDACTED] patient. Hospital charge was \$873 and dr group was \$996. After insurance, Hospital was \$720 and dr. group was \$518.58. I have written a letter to Hospital; faxed the letter, and called several times and left messages with the Hospital (as recently as [REDACTED] 15 and [REDACTED] 15). I have received no response from the Hospital. I have copies of my letter, the bills and the Medical Records from the hospital I am happy to provide. All told, bills were about \$2,000 to remove the fishhook that took the dr/nurse practitioner (?) 5 minutes to remove.