

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Wed 10/21/2015 2:05:51 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
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Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

Husband was in a hospital in [REDACTED] FL for 8 days in [REDACTED] 2015. After initial treatment, the hospital bill was \$35,000 which was covered by [REDACTED]. However, after 6 months of continuous bills from [REDACTED] [REDACTED] (who the heck are they...people who work in the [REDACTED] [REDACTED]?) for everyday spent there, for instance for 28.00...they bill separately for EACH day. All doctors and Lab work, xrays, etc. tried to bill [REDACTED]. never had that and never gave them any info re [REDACTED]. We have retirement employer health benefits from the [REDACTED] of which we retired from. I just find that dragging the whole billing system out for 6, 7, 8 months after the fact is not productive and confusing. At one time our insurance [REDACTED] stated that we would have to pay a co-payment on the \$35,000 hospital bill, that was 3 months ago and nothing ever came of it. The system as is, is not good and stressful to say the least. At time of admittance, they were given two

insurance cards, [REDACTED]
and [REDACTED], which then becomes
the secondary insurance. Husband,
who was hospitalized, was the

[REDACTED] Since
retirement, he has had strokes and
other health related issues. We
thought of paying for [REDACTED]
[REDACTED], but then we have 3 types of
insurance....we have \$300.
deducted for our [REDACTED] medical
insurance every month from our
pension. As a beneficiary, I would
only pay half that, so why would I
pay double that for [REDACTED]
[REDACTED]? I thought that continually trying
to bill [REDACTED], was annoying. They
ASSUME you have [REDACTED].