

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Wed 10/21/2015 2:36:31 PM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
**MAIL\_RECEIVED:** Wed 10/21/2015 2:36:36 PM

**Submittor Information**

**Name:** [REDACTED]  
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**County:** [REDACTED]

**Price Gouging Experience:**

I was unfortunate to pass a 2mm kidney stone on [REDACTED] 2015. In extreme pain, I went to the emergency room at [REDACTED]. I gave blood/urine samples, had renal ultrasound, one abdominal X-ray and IV fluids with [REDACTED] pain reliever. I was in the ER for approximately 3 hours. I did not have any major procedures or tests such as MRI or CT scan. They allowed me to drive home after being on pain meds!!! Instead of a nurse, I was seen by several EMT students. Medical records custodian came and had me sign forms without explaining them first. (I was in too much pain to ask!) Now, I'm receiving different bills from different providers. Here is a summary: ER Physician: \$959 Ultrasound: \$255 Blood work: \$111 Radiology (ONE X-ray): \$350 ER Room: \$3800!!!!!!!!!!!!!! They don't even send a detailed bill. How is \$3800 acceptable? I feel that I am being taken advantage of because I don't have insurance. I can't afford it. Those problems are separate from health issues. Going \$5000 into debt overnight is simply overwhelming. I'm glad the Governor has decided to do something about this! I look forward to hearing

back regarding a solution.