

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Wed 10/21/2015 4:35:05 PM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
**MAIL\_RECEIVED:** Wed 10/21/2015 4:35:09 PM

**Submittor Information**

**Name:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email Address:** [REDACTED]  
**County:** [REDACTED]

**Price Gouging Experience:**

I had my routine labs ordered by my doctor performed at the hospital a few miles from me, so my doctor, who is associated with the hospital could get the test results easily. I found out later she did not get the results without the office staff calling. My bill was \$1220! Fortunately I have [REDACTED] [REDACTED], and my company used the [REDACTED] allowable for the service. The total amount due to the hospital was \$38.91 for this service. Thank God I had insurance. Those poor souls who have to pay the full amount are really getting stuck.