

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
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Subject: Report Price Gouging Submittal (AHCAPHI)
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Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

On a [REDACTED] I went to the [REDACTED] that had been recently opened on [REDACTED] [REDACTED]. I had a fever. From the time I arrived there until I left it was 3 hours. I received approximately 5 different bills for that 3 hour period. One was over \$18,000 dollars. I received one for about \$2000 for Doctor whom I never saw. I received bills for chest X-ray and MRI. When I was at the clinic they determined I had a urinary infection. My insurance got a "discount" from the \$18,000 and paid only \$600 dollars or so while I paid over \$800. I had to pay also for the Doctor whom I never saw and X-ray and MRI and blood tests. I have detailed copies of all the charges that went to my insurance company and the amounts I had to pay. My out of pocket payments came out to about \$2000 and my insurance paid also about the same. The hospital Industry is out of control. I brought my kids in [REDACTED] to a [REDACTED] to get any needed vaccination boosters for school. The clinic gave both my kids vaccinations they needed and vaccinations they did not need as well. Then my insurance company was charged about 8 different bills for each child. They charged for "wellness exam", "giving nutrition advice", you name it, they had a way of charging the insurance. They got paid over \$1000 for each child by my

insurance company. And that was only to get school required vaccination boosters.