

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Thur 10/22/2015 2:00:08 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
MAIL_RECEIVED: Thur 10/22/2015 2:00:11 PM

Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

On [REDACTED], i went to the [REDACTED] location, with an ear problem. Their charges were as followed: Drug 1 [REDACTED] 672.00 emergency room 1 emer dept level 3 1184.00 total 1856.00 the visit ended in approx 15 minutes. [REDACTED] and my [REDACTED] paid for the visit , which was discounte by 991.80, medigap paid 39.07 and i received a patient discount on the drug of 571.20, leaving a balance due on the drug of 100.80. when they hand you the small vial of eardrops, they dont tell you it wont be covered by my part d insurance. I feel that this is wrong .they also gave me a perscription, which was for the drug, but i didnt need it. Had i received the perscription and knew the price they were charging, i would have refused the 672.00 small vial and had it filled for substantially less than 100.80. The practice of handing medicine to a medicare part d covered person, without telling him the exhorbitant price, is wrong in my opinion. Thank you. [REDACTED]