

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Thur 10/22/2015 7:39:09 PM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
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**Submittor Information**

**Name:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email Address:** [REDACTED]  
**County:** [REDACTED]

**Price Gouging Experience:**

In [REDACTED], my primary care physician recommended that I get a [REDACTED] test to determine if I had [REDACTED]. I made an appointment with a [REDACTED] whose office was in [REDACTED] in [REDACTED], FL. I had previously been to several doctors who had offices in this hospital and never had the experience I had with this test. I repeatedly asked for the cost of the procedure but was never given an exact amount. My primary care physician's office informed me that after insurance payments, the cost should be around \$25. I had the test and was puzzled by the fact that I had to check in at the hospital's admission desk before I could see the doctor. When I received my [REDACTED] [REDACTED], I was shocked to see a \$2,311.00 charge from the hospital in addition to a \$435.00 charge from the doctor. I aggressively disputed the hospital charge since my only contact with the hospital was the admissions desk. My protests were ignored and I

was told that if I did not pay the charges my account would be turned over to a collection agency. Had I known the total amount of the procedure, I would have chosen to not receive the test. I feel that the hospital charge was completely out of line and exorbitant. I had no dispute with the doctor's charges since he actually performed the test. To this day, I have no idea what the hospital charge covered or why it was so high. I feel this is a classic example of price gouging on the part of [REDACTED]. Supporting documentation will be provided if required.