

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Mon 10/26/2015 12:23:08 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
MAIL_RECEIVED: Mon 10/26/2015 12:23:14 PM

Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: [REDACTED]

Price Gouging Experience:

Went to emergency room very dizzy and felt uncomfortable, was admitted and assigned to room in a very poorly run section. It was not sanitary, the sheets on the bed were so thin even a hole in the ceiling. No Doctor ever came to the room. Never was fed. Then at night people from the outside came in selling pain medicine for back pain and selling food. I felt unsafe. Signed myself out at 9:00 pm. I have 3 insurance policies. To date I still get bills and calls for an additional \$126.00 that I refuse to pay. [REDACTED] told me not to pay that my insurances are sufficient to cover expenses. My [REDACTED] later told me that the hospital should never have put me that section of the hospital that it is not sanitary. They billed [REDACTED] and for sorely lacking services. I am a [REDACTED] woman that should never have to experience this and collection calls are daily even on [REDACTED] [REDACTED] 2015. I have called the [REDACTED] on several occasions to get this taken care of and it still is harassment calls continuing.