

To: Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]
From: [REDACTED]
Sent: Wed 10/28/2015 7:23:22 PM
Importance: Normal
Subject: Report Price Gouging Submittal (AHCAPHI)
MAIL_RECEIVED: Wed 10/28/2015 7:23:27 PM

Submittor Information

Name: [REDACTED]
Phone Number: [REDACTED]
Email Address: [REDACTED]
County: Florida

Price Gouging Experience:

[REDACTED] in [REDACTED] fl is guilty of horrendous price gouging to patients. Upon the date of my knee surgery, the center contacted [REDACTED] & were informed my copay was 20% of the contracted rate. Upon arrival ww paid the 20% in full as stated by their rep. A few months later we received additional bills! Their surgical center billed [REDACTED] over \$8500 for a [REDACTED] [REDACTED] and stated they can charge what they want. My orthopedic surgeon charged a minimal \$1000 to remove bone from my knee so I could walk again. This center gouges private insurance consumers to the absolute maximum and threatens to take your belongings if not paid in full.