

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Mon 11/16/2015 9:22:01 PM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
**MAIL\_RECEIVED:** Mon 11/16/2015 9:22:06 PM

**Submittor Information**

**Name:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email Address:** [REDACTED]  
**County:** [REDACTED]

**Price Gouging Experience:**

had bunion and hammer toe operation by [REDACTED] at [REDACTED]. The bunion operation was a disaster and tried to sue. Lawyers don't want old people lawsuits unless foot cut-off by mistake. Sent letter to [REDACTED] and about improper billing for code # of [REDACTED]. They didn't discipline the doctor although 2 other doctors and x-rays showed the mistake. As far as improper billing of [REDACTED] they said call the Doctor. [REDACTED] said collect overcharges from doctor, I told them the doctor doesn't speak to us because of his screw-up and I didn't pay him [REDACTED] did. Another expense for [REDACTED] and [REDACTED]