

**To:** Florida Hospital Commission[flhospitalcommission@ahca.myflorida.com]  
**From:** [REDACTED]  
**Sent:** Mon 11/2/2015 5:49:30 PM  
**Importance:** Normal  
**Subject:** Report Price Gouging Submittal (AHCAPHI)  
**MAIL\_RECEIVED:** Mon 11/2/2015 5:49:35 PM

**Submittor Information**

**Name:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email Address:** [REDACTED]  
**County:** [REDACTED]

**Price Gouging Experience:**

I read in an insert in the [REDACTED] [REDACTED] about brachytherapy (radiation) for skin cancer. It mentioned a [REDACTED] and the [REDACTED] in [REDACTED]. It also mentioned it as a clinical study. I had just been diagnosed with [REDACTED]. I wondered if this treatment would be less invasive than [REDACTED]. I made an appointment. Within minutes of meeting [REDACTED] he advised that I was not a candidate as this treatment is for those who have had multiple skin cancer lesions. He advised it would leave a mark on my face from the radiation. He spoke with me with my husband present-- for less than 10 minutes. He was very nice; and left me with the impression to go forward with [REDACTED]. I had provided my [REDACTED] at the front desk and when I left I was told there was nothing to pay. I subsequently received a bill from [REDACTED] for \$412.50 and my portion not covered by insurance of \$69.42 which I paid the day I

received the bill. Subsequently a week later I received a bill from [REDACTED] for \$426.42. My insurance paid \$328.80 and I was advised that I owe \$82.20. I thought the one bill from [REDACTED] would be the only bill if I was even to receive a bill. No tests were ever performed. I called and spoke to the representatives at [REDACTED] [REDACTED] twice and was told that the medical center sends out a separate bill. I do not understand how a less than 10 minute consult with no tests would cost a total of \$838.92. I feel like I was taken advantage of and also my insurance company!! From now on I will ask the cost before seeing any doctor!